



Results

EuroTrak Netherlands 2022

- 1. Introduction
- 2. Market overview
- 3. Analysis of hearing aid owners
- 4. Analysis of hearing impaired non-owners
- 5. Appendix



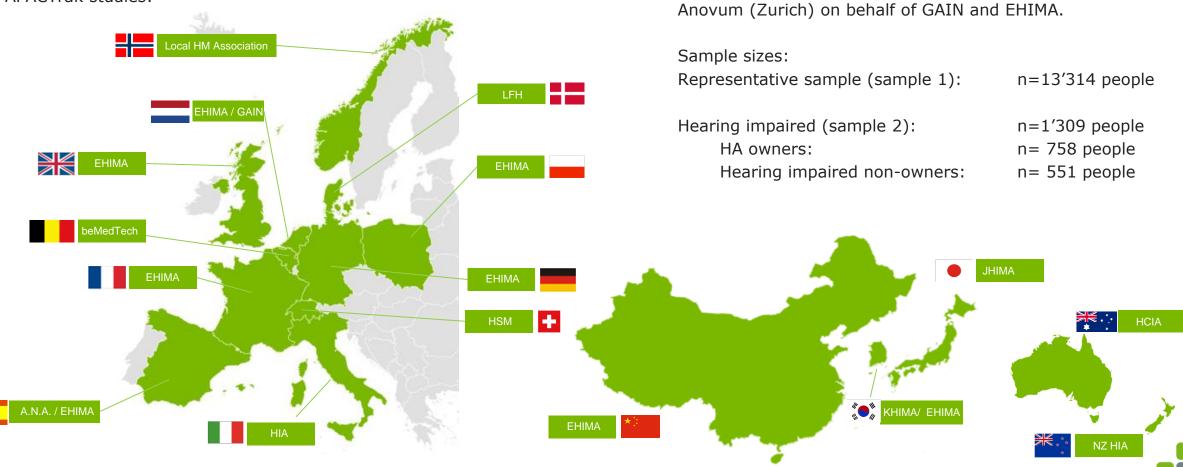
Research to create value





Summary 1. Introduction

EuroTrak Netherlands 2022 is part of the EuroTrak / APACTrak studies:





EuroTrak Netherlands 2022 was designed and executed by





Summary 2. Market overview

- Stated hearing loss prevalence
 - Total: 10.3%, 18+: 11.9% (2016: 10.1%, 18+: 11.8%).
 - Hearing Tests: 26% (2016: 27%) had a hearing test in the last 5 years, most tests done by Audiologists, followed by ENTs and family doctors.
- Hearing aid adoption rate (HA penetration)
 - 44.9% of those with self declared HL (2016: 41.1%).
 - 4.6% of total population (2016: 4.2%).
 - 76% of HA owners have binaural treatment (2016: 74%).
- The route to the hearing aid
 - 73% of the hearing impaired discussed hearing loss with an ENT doctor or family doctor.
 - 53% got hearing aids recommended from the ENT or family doctor (drop out rate=27% / 2016: 31%).
 - 68% of the GP consultations referred to an ENT, 24% to an audiologist (2016: 16%). 10% recommended no action.
 - 46% of ENT consultations referred to an audiologist, 27% recommended no action (2016: 33%).
- Potential social cost-savings due to the use of hearing aids
 - Hearing aids are believed to have a positive impact on the job.
 - Hearing aid owners have a lower risk of being depressed.
 - Quality of sleep seems to improve if hearing impaired use hearing aids.





Summary 3. Analysis of hearing aid owners

- Hearing aid ownership, usage and accessories
 - 58% of the currently owned HAs were bought in 2019 or later.
 - The average age of the currently owned HAs is 3.1 years.
 - The median age of hearing aids before replacement is 5 years.
 - On average, HAs are worn 8.6 hours a day.
 - 34% of today's hearing aid owners are aware of their hearing aid brand.
 - 44% of the HA owners use an accessory/app for their hearing aids, 66% of those are satisfied with it.
 - 8% of the HA owners have already used remote fitting, but also more than half of them have never heard of it.
- Importance of listening situations and satisfaction with HAs
 - 82% of the hearing aid owners say their hearing aid works better than or as expected
 - 76% of the HA owners are satisfied with their HAs (2016: 73%).
 - The more hours worn per day, the higher the satisfaction with the HA.
 - Satisfaction with newer hearing aids is higher than with older hearing aids.
 - Talking at home with family members, talking on a phone, conversations (small/large groups, 1 person) and noisy situations are the most important listening situations.
- Positive impact of HAs
 - Significant positive impact of HAs on different aspects: Especially Communication effectiveness, ability to participate in group activities and social life
 improve with hearing aids.
 - 95% of hearing aid owners declare that their hearing aids improve their quality of life at least sometimes.





Summary 4. Analysis of hearing impaired non-owners

- Reasons not to own/use HAs
 - The main reasons for not using hearing aids are the ENTs opinion, they hear well enough in most situations, do not work well in noisy situations, hearing loss not severe enough and they do not restore hearing to normal.
 - 5% who own hearing aids don't use them at all (0 hours); 13% use them less than one hour/day (0-1 hour).
- Social rejection and triggers to buy
 - 72% of hearing aid owners feel that people never make fun of or reject them because of their hearing aids. It is more likely somebody makes fun
 or rejects a hearing impaired without hearing aid (only 43% say they are never made fun of because of their hearing loss).
 - The most important influencing factors for getting hearing aids are worsening hearing loss, ENT, audiologist, spouse and GP (+price, insurance coverage for the non owners).





1. Introduction

- Organisation of EuroTrak Netherlands 2022
- Recruitment process: In search of hearing impaired people

2. Market overview

- Prevalence of hearing loss and hearing aid adoption rate
- Hearing tests and where hearing is tested
- The route to the hearing aid: Sources of information and drop-out rates
- Potential social cost-savings due to the use of hearing aids: Work competitiveness, depressive symptoms, sleep quality, co-morbidities

3. Analysis of hearing aid owners

- Hearing aid ownership, awareness of hearing loss before getting hearing aids, lifetime of hearing aids and usage
- Reasons for getting hearing aids sooner
- Channels for getting hearing aids, recommendation of channel (NPS)
- Awareness and usage of accessories
- Satisfaction with hearing aids and drivers
- Importance of listening situations
- Positive impact of hearing aids, safety due to hearing aids, quality of life

4. Analysis of hearing impaired non-owners

- Reasons for not having hearing aids
- Social rejection because of hearing loss compared to the acceptance of hearing aids
- Most important triggers to buy
- 5. Appendix
 - Demographics: Hearing aid adoption rates and populations







1. Introduction



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Organisation of EuroTrak Netherlands 2022

Organisation

- Principal of the project EuroTrak Netherlands 2022 are GAIN and EHIMA.
- Anovum Zurich developed the concept of EuroTrak Netherlands, designed the questionnaire and conducted the fieldwork in cooperation with a panel company. Furthermore Anovum analyzed the data and prepared the presentation.
- The European Hearing Instrument Manufacturers Association [EHIMA] approved the questionnaire

Use of the data

- GAIN and EHIMA may use the anonymous delivered tables, charts, reports and conclusions of the survey for further research projects, for archiving and publication in any form whatsoever.
- The raw dataset remains at Anovum. If the principal uses the anonymous data (delivered tables, charts, reports) and conclusions of the survey for publications the source of the data needs to be mentioned in the following way:

"Source: Anovum – EuroTrak Netherlands/2022/n=[relevant sample size]"

• Member companies of the principal can ask Anovum to further analyse the raw data in specific ways at their own expense.





Recruitment process: In search of hearing impaired people

Step 1: Screening interviews

Objective: Prevalence of hearing loss and hearing aid ownership

Process:

- 1. Representative sample with strict quotas that represent the overall population (Age/Gender interlocked; soft quota on region)
- 2. Contacts from large panellist pools
- 3. Screening questionnaire: Stated hearing loss and hearing aid usage + demographics
- 4. Result: Representative sample of **n=13'314** people based on census data.

Step 2: Target population interviews

Objective: Details about satisfaction with hearing aids and reasons for non-adoption

Process:

- 1. Main questionnaires: Owners and hearing impaired non-owners
- 2. Balancing through weighting according to representative screening interviews
- 3. Resulting sample: **n=758** hearing aid owners and **n=551** hearing impaired non-owners







2. Market overview









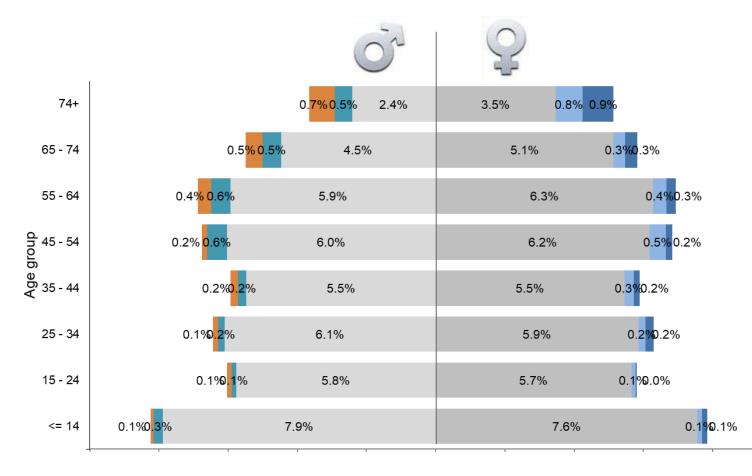
Prevalence of hearing loss and adoption rate







Hearing loss and hearing instrument ownership by gender/age



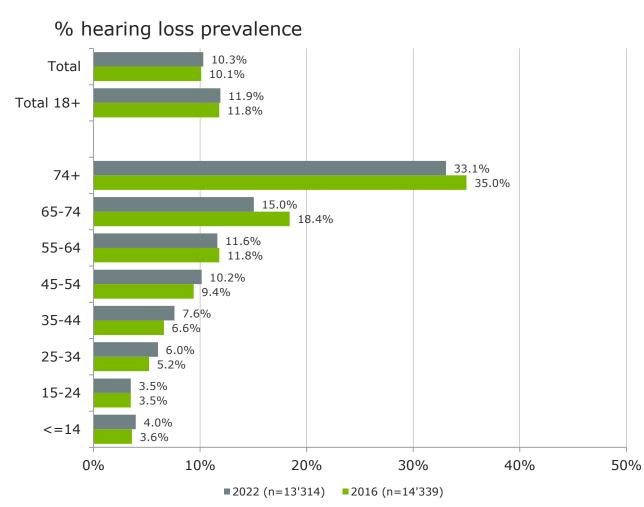
■Women: Unimpaired non-owner	Women: Impaired non-user	Women: HA owner	
Men: Unimpaired non-owner	Men: Impaired non-user	Men: HA owner	







Hearing loss prevalence Netherlands Self declared hearing loss

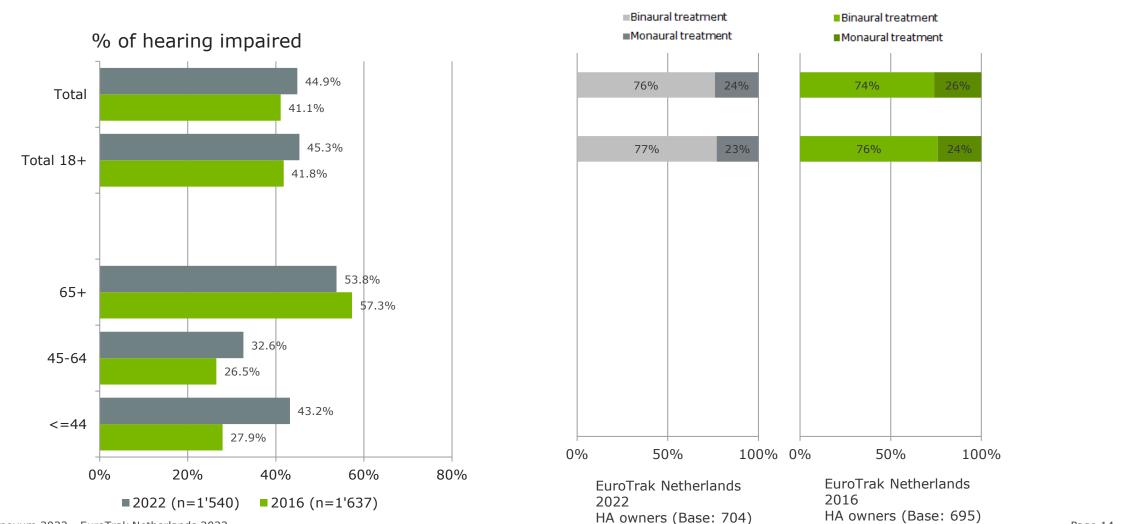








Hearing aid adoption rate: 45% of hearing impaired have hearing aid(s), 76% of them have binaural treatment

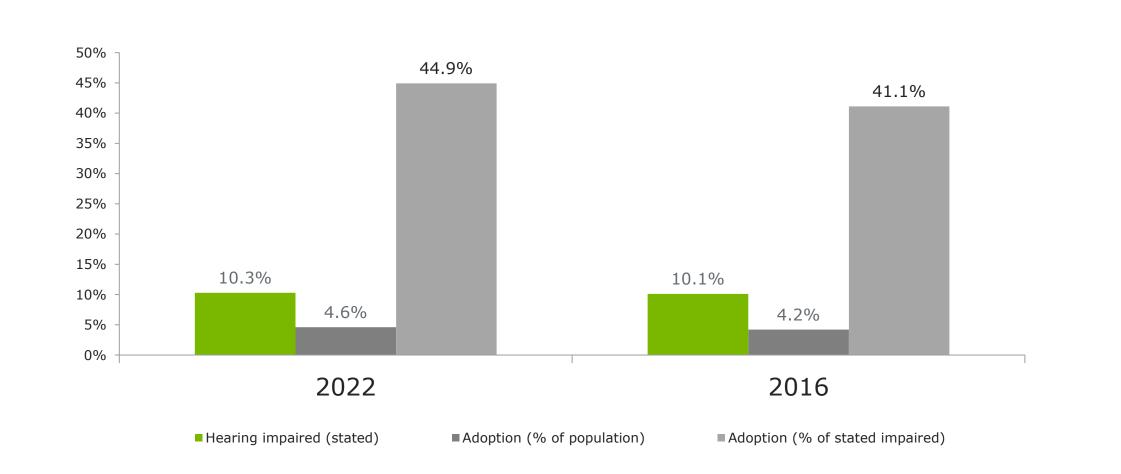






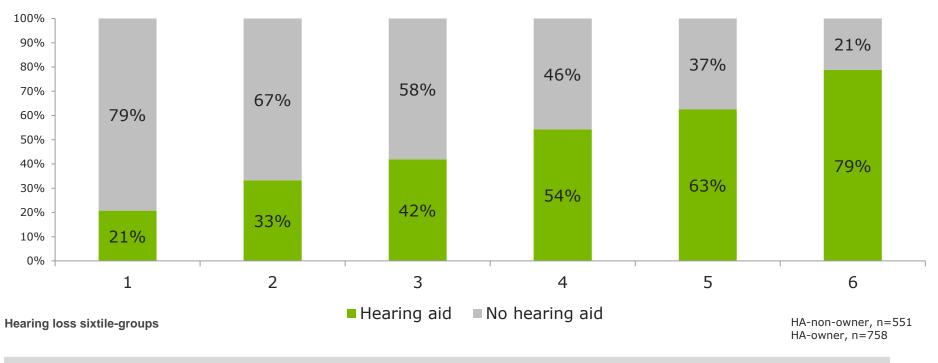


Overview hearing loss prevalence and hearing aid adoption





The more severe the hearing loss, the higher the adoption rate



* Construction of 6-groups: A factor analysis was performed to identify one factor "degree of hearing loss". The following questions were included in the factor:

- Number of ears impaired (one or two)
- Stated hearing loss (Mild to Profound)
- Scores on 6 APHAB-EC like questions (Scaled 1-5)
- When NOT using a hearing aid, how difficult is it for you to follow conversations in the presence of noise

ightarrow People were segmented into 6 groups of same size (16.67% of all hearing impaired in the sample).





Hearing loss characteristics: Owners compared to non-owners

	HA-Non-owner n=551	HA Owner n=758	Hearing Aid Adoption (%)
Ears impaired (stated)			
Unilateral loss	44%	24%	34%
Bilateral loss	56%	76%	57%
Perceived loss			
Mild	35%	12%	24%
Moderate	46%	47%	47%
Severe	12%	32%	65%*
Profound	7%	9%	

* combined "severe" and "profound" because n is too small









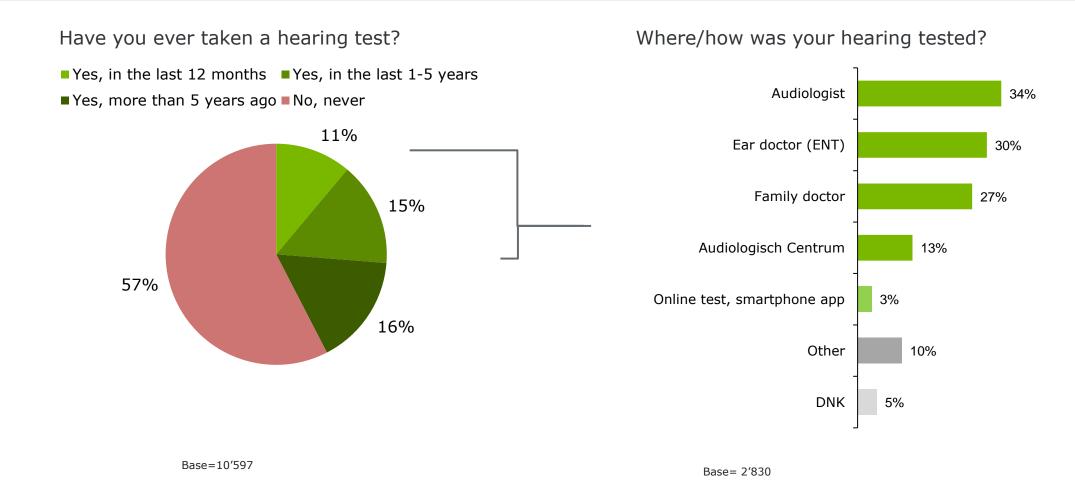
Hearing tests and where hearing is tested







Hearing Tests: 26% had a hearing test in the last 5 years (2016: 27%), most tests done by Audiologists, followed by ENTs and family doctors.









The route to the hearing aid: Sources of information and drop-out rates

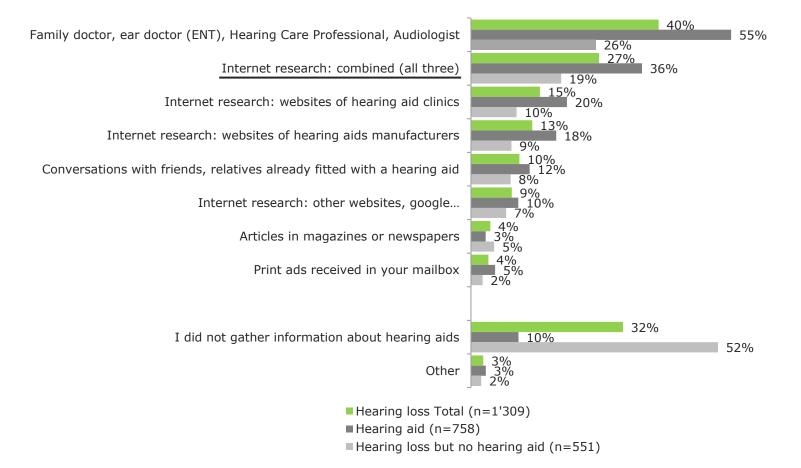






Doctors/HCPs are the most important sources of information and therefore the major gatekeepers.

Where did you gather information about hearing aids?



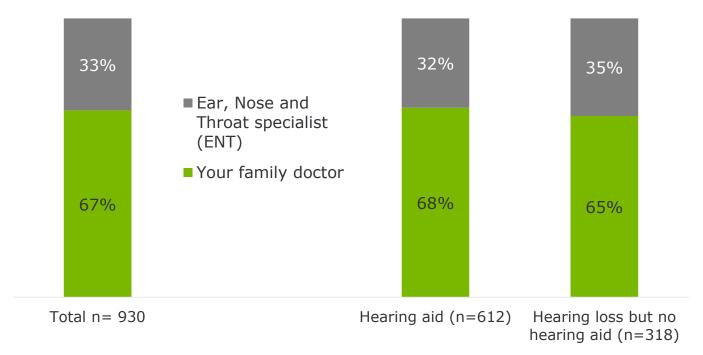




Of those who discussed the hearing loss with a doctor, 2 out of 3 talked to a family doctor first

Those who discussed hearing loss with family doctor and/or ENT:

Who was the doctor you discussed your hearing loss with for the **first time** – your family doctor or the Ear, Nose and Throat specialist (ENT)?

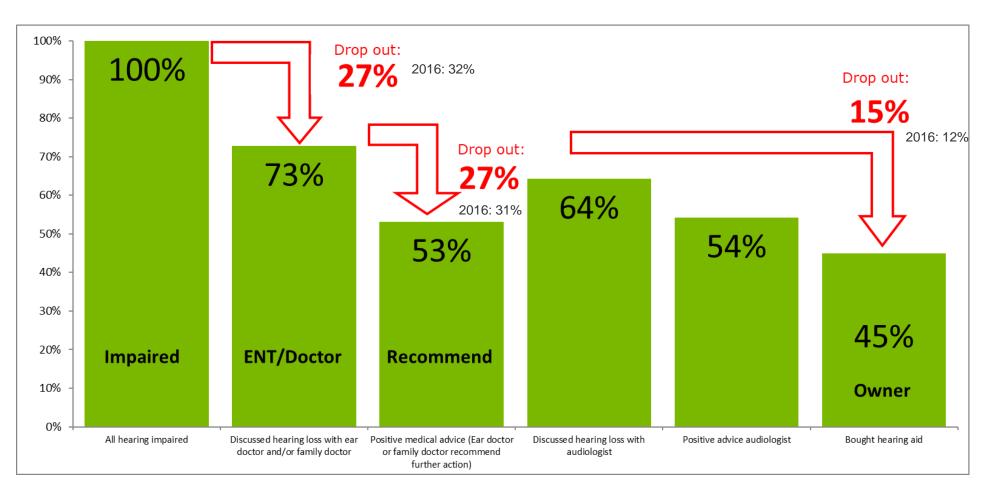








The route to the hearing aid



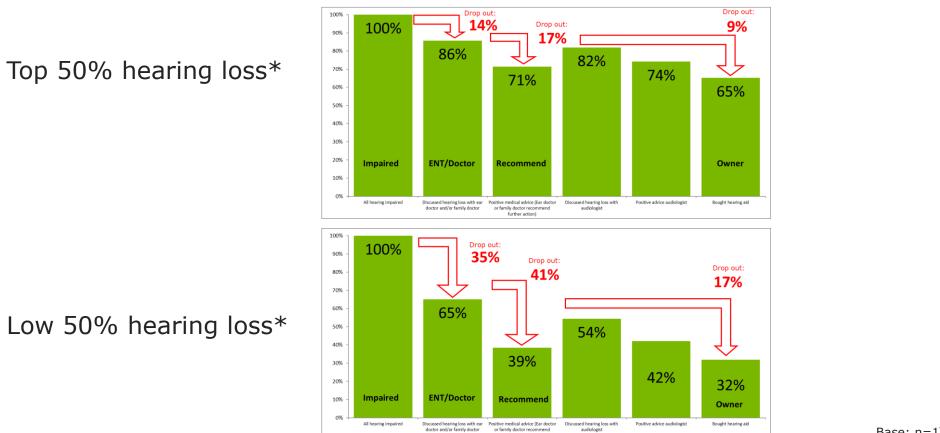
Base: n=1'309







Much higher drop-out-rates for the lower hearing loss segments



Base: n=1`309

* Construction of 6-groups: A factor analysis was performed to identify one factor "degree of hearing loss". The following questions were included in the factor:

further action)

- Number of ears impaired (one or two)
- Stated hearing loss (Mild to Profound)
- Scores on 6 APHAB-EC like questions (Scaled 1-5)
- When NOT using a hearing aid, how difficult is it for you to follow conversations in the presence of noise

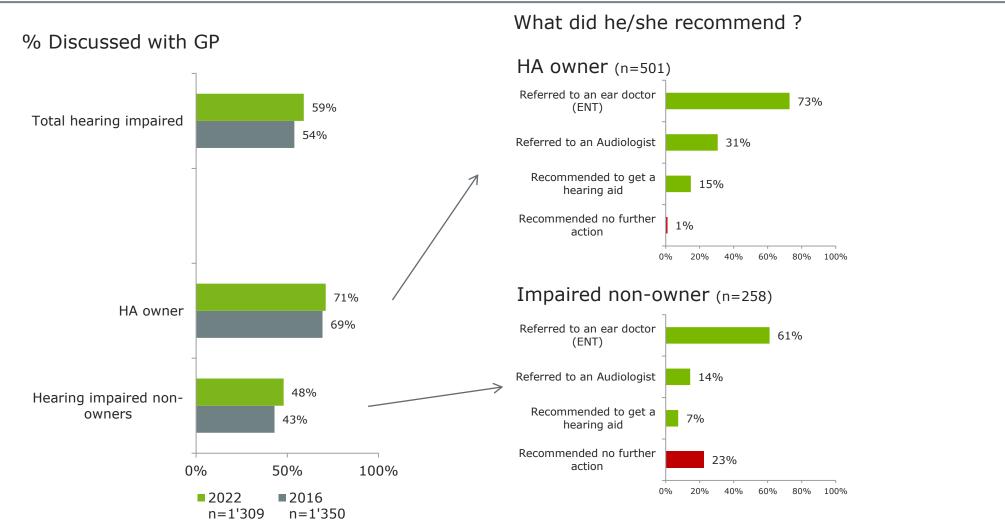
ightarrow People were segmented into 6 groups of same size (16.67% of all hearing impaired in the sample).





The route to the hearing aid: GP/Family doctor

Have you discussed your hearing problem with your family doctor?

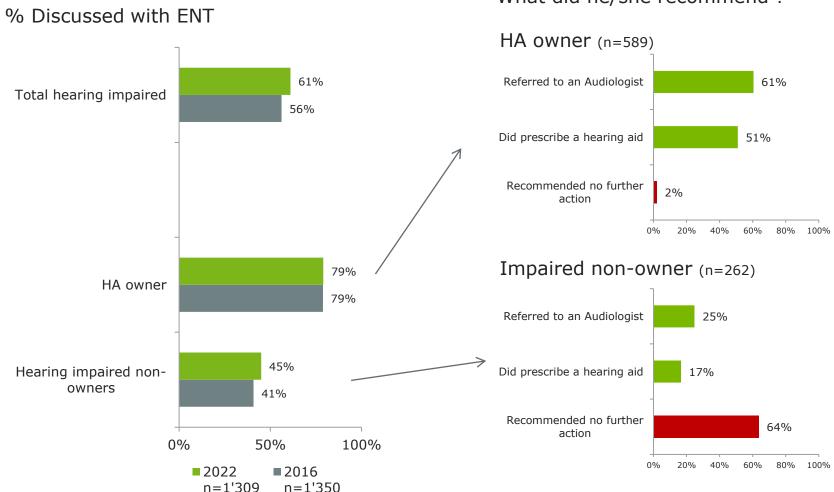


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The route to the hearing aid: ENT

Have you ever discussed your hearing problem with an Ear, Nose and Throat specialist (ENT)?



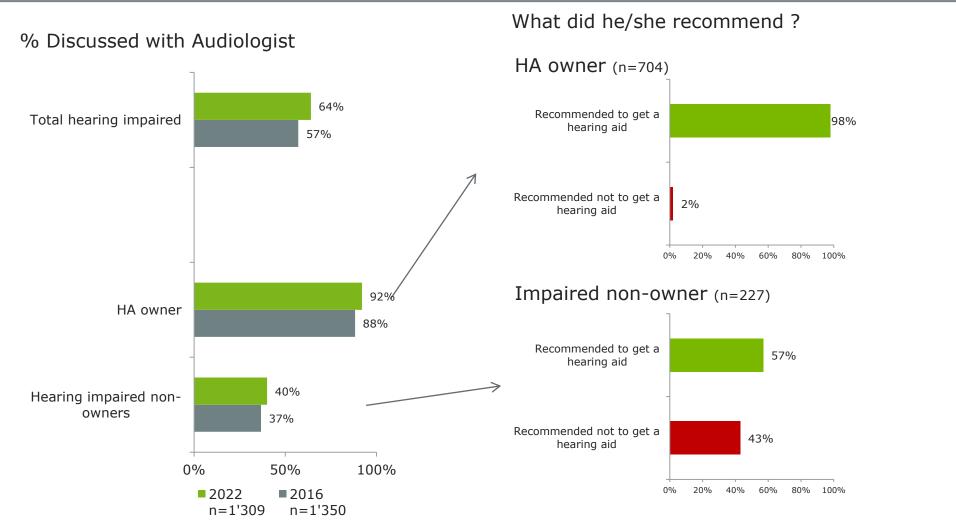
What did he/she recommend ?





The route to the hearing aid: Audiologist

Have you ever discussed your hearing problem with an Audiologist?



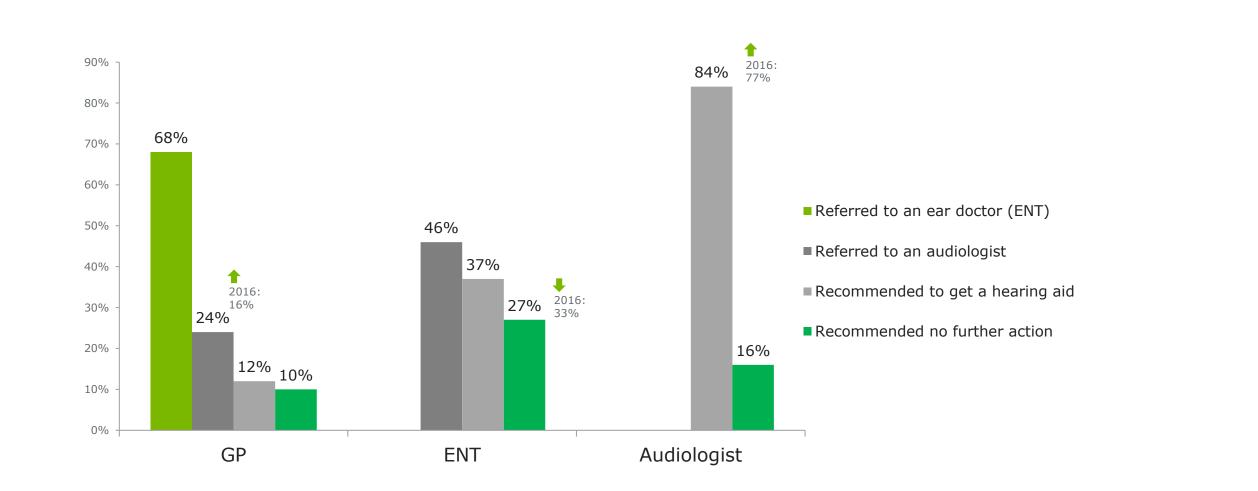








Recommendations by profession









Potential social cost-savings due to the use of hearing aids: Work competitiveness, depressive symptoms, sleep quality, co-morbidities

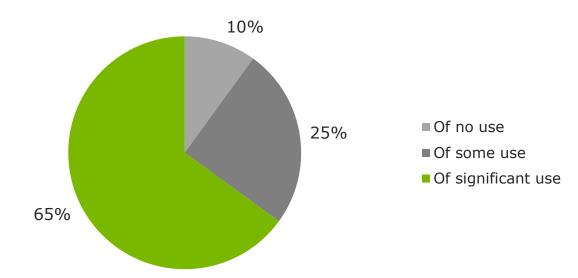






Work competitiveness: 90% of the working hearing aid owners state their hearing aid(s) are useful on their job.

How useful are your hearing aids on your job?



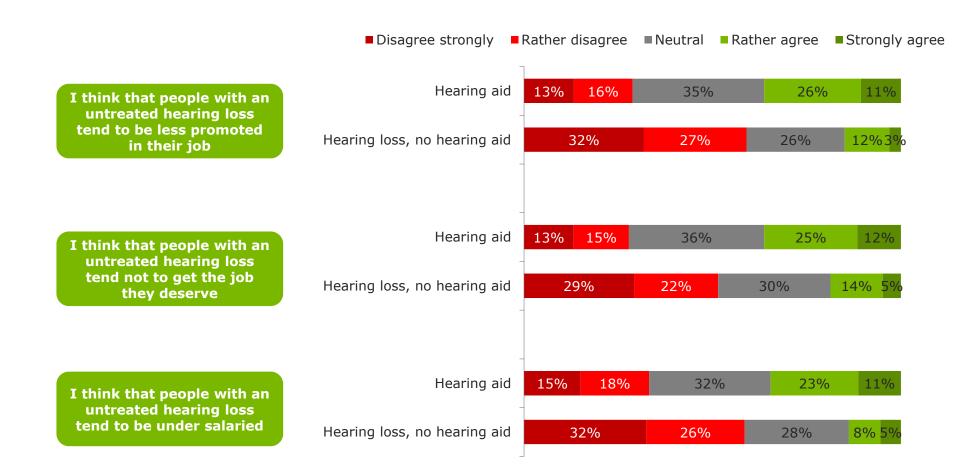
Base: n=232







Work competitiveness: People with hearing aids recognize that hearing aids increase the chance of hearing impaired to get promoted, to get the right job and to get more salary.



Base: Hearing loss, no hearing aid n=398/ hearing aid n=498





General health problems: Hearing aid owners have a lower risk of being depressed (PHQ-2 Screening) compared to impaired non-owners with comparable hearing loss (Top50% hearing loss group*).

Depression symptoms: PHQ-2 Screening: In the last 2 weeks: • Little interest or pleasure • Feeling down, depressed, hopeless Probability of major depressive disorder • very high • medium • very low Hearing aid 2 0 54% 44% Top 50% hearing loss, no hearing aid

Base: hearing aid n=580 / top 50% HL, no hearing aid =112

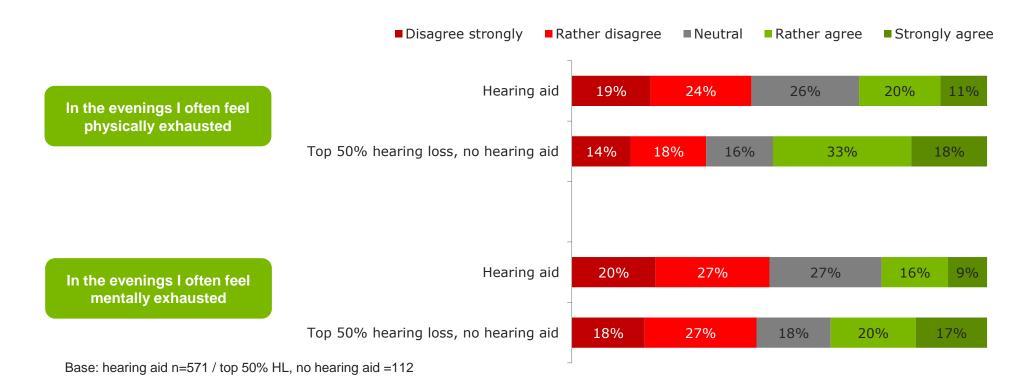
*Construction of 6-groups: A factor analysis was performed to identify one factor "degree of hearing loss". The following questions were included in the factor:

- Number of ears impaired (one or two)
- Stated hearing loss (Mild to Profound)
- Scores on 6 APHAB-EC like questions (Scaled 1-5)
- When NOT using a hearing aid, how difficult is it for you to follow conversations in the presence of noise

 \rightarrow People were segmented into 6 groups of same size (16.67% of all hearing impaired in the sample).



General health problems: Compared to impaired hearing aid nonowners with significant hearing loss (Top50% hearing loss group*), hearing aid owners feel less exhausted in the evenings



*Construction of 6-groups: A factor analysis was performed to identify one factor "degree of hearing loss". The following questions were included in the factor:

- Number of ears impaired (one or two)
- Stated hearing loss (Mild to Profound)
- Scores on 6 APHAB-EC like questions (Scaled 1-5)
- When NOT using a hearing aid, how difficult is it for you to follow conversations in the presence of noise

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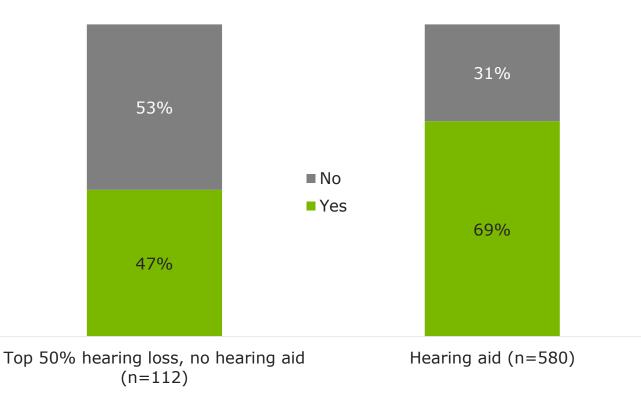






General health problems: Quality of sleep seems to improve if hearing impaired use hearing aids

Are you generally satisfied with the quality of your sleep?



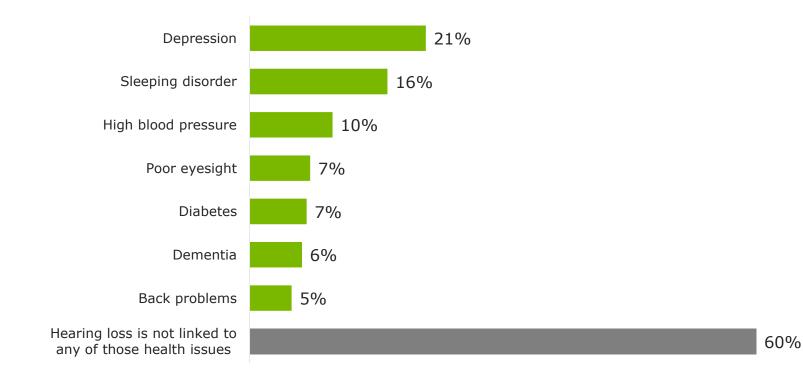






21% of all hearing impaired think that hearing loss could be linked to depression

Please tick all of the health issues below which you think could be linked to one's hearing loss.



Hearing impaired, n=1'309







3. Analysis of hearing aid owners









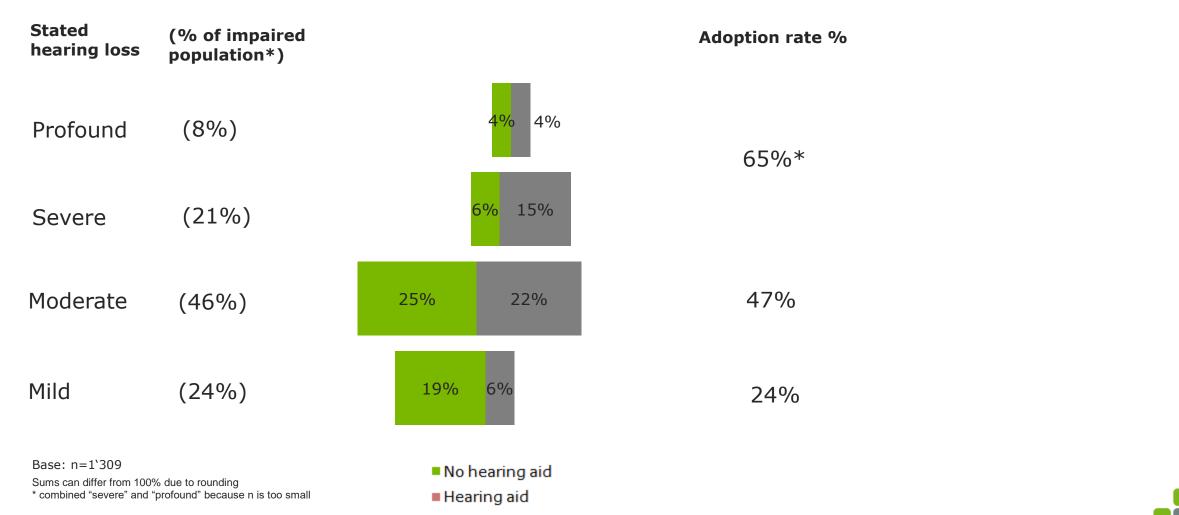
Hearing aid ownership, awareness of hearing loss before getting hearing aids, lifetime of hearing aids and usage





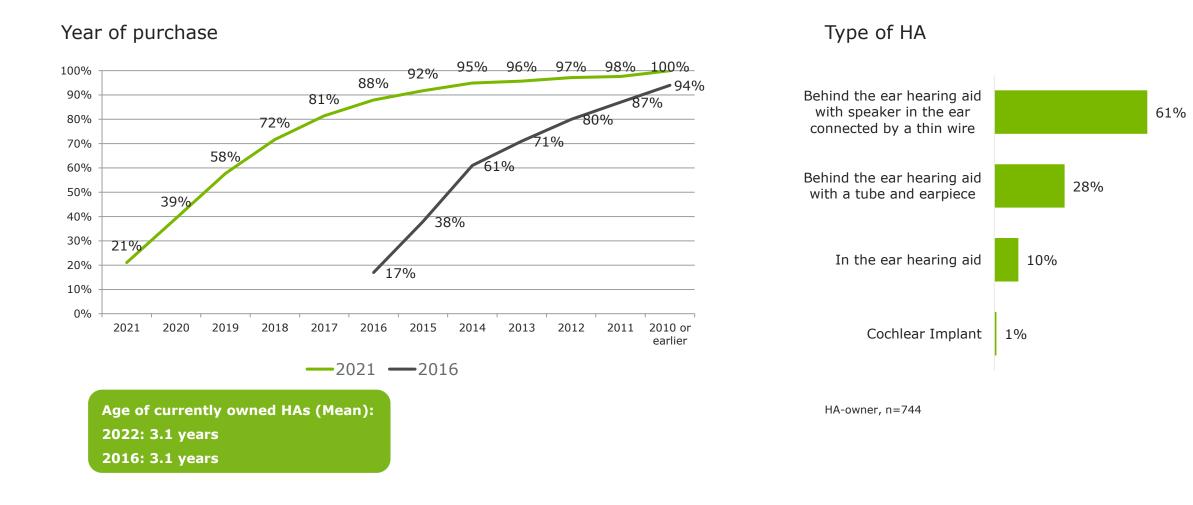


Low adoption rates within mild hearing loss





58% of the currently owned HAs were acquired in 2019 or later RIC is the most often purchase type of HA

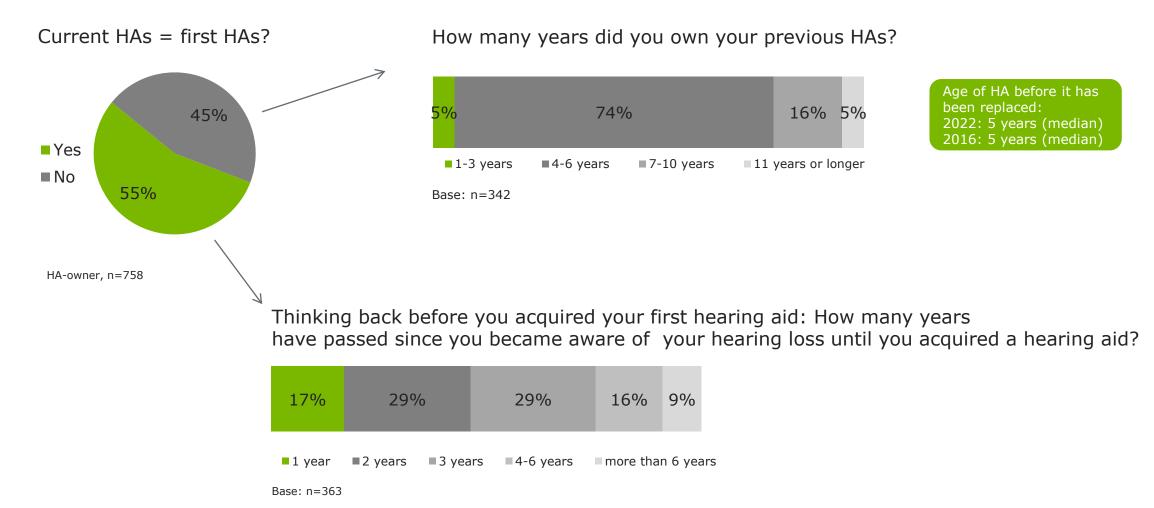








On average 3 years pass between becoming aware of the hearing loss and the purchase of hearing aids. Hearing aids are used for 5 years before they are being replaced.

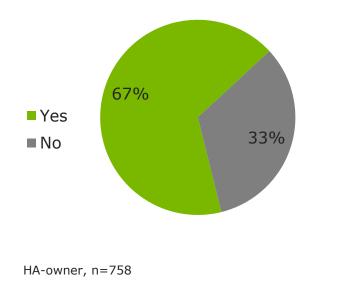






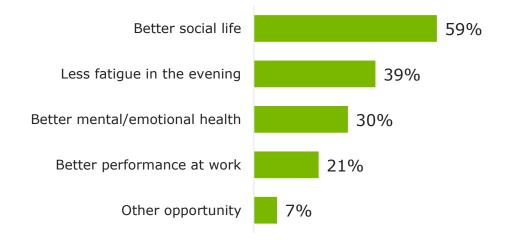
67% of all HA owners think they should have gotten their HAs sooner! Main reason is missing out on social life.

Thinking back before you obtained your first hearing aid(s): do you think, you should have gotten them sooner?



IF YES:

What are the reasons why you think you should have gotten your hearing aid(s) sooner? What are the opportunities you think you have missed because of this? Please tick all that apply









89% received 3rd party reimbursement. Information deficit nonowners: only 37% know whether HAs would be reimbursed

Owners: To what extent did you pay for your hearing aid yourself?

This is the amount you paid the hearing care professional for the device; therefore excluding the costs of any extras such as dry box, cleaning set, extra batteries, etc.

Non-owners: Will your hearing aid(s) be fully or partially reimbursed, as far as you know now? (health insurance, ...)



• Yes 37% • No 52% 11%

HA-owner, n=758

HA-non-owners, n=551

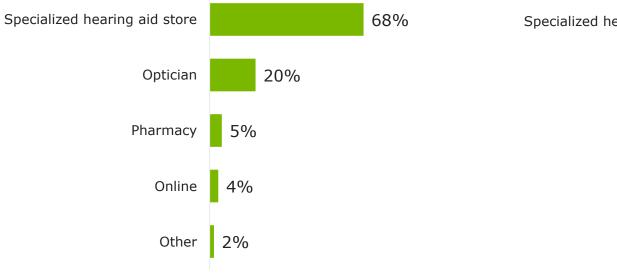




Specialized hearing aid stores are by far the preferred place for obtaining hearing aids (both for owners and non owners).

OWNERS:

Where was your most current hearing aid obtained?

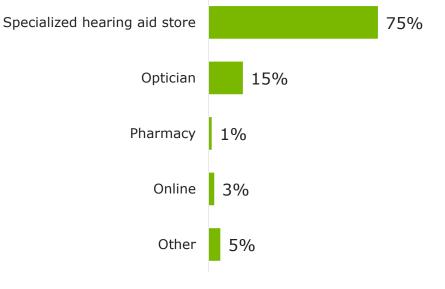


HA-owner, n=758

HA-non-owner, n=551

NON OWNERS:

If you were to get hearing aids, where would you go?





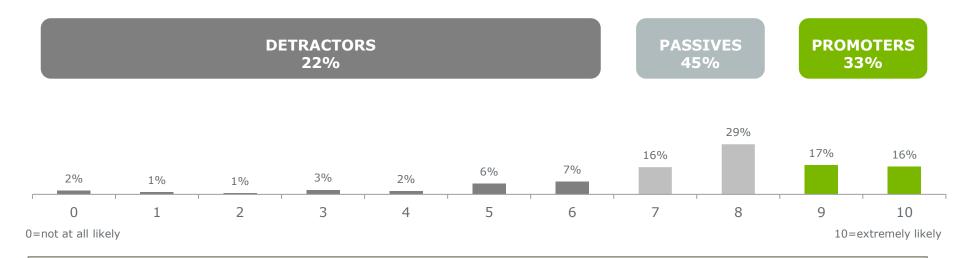




NPS place of purchase

Recommendation intention of the place where the hearing aid(s) have been obtained is good, with a positive NPS score of 11.

Considering your complete experience, how likely would you be to recommend the place where you obtained your hearing aids to a friend or colleague?



NPS = PROMOTERS - DETRACTORS = 11

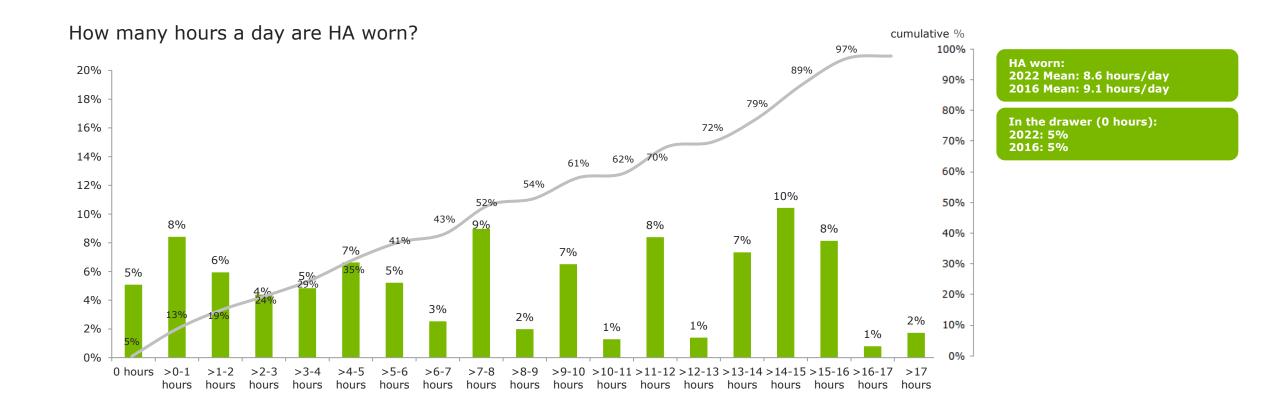
HA-owner, n=758







On average, HAs are worn 8.6 hours a day



HA-owner, n=758

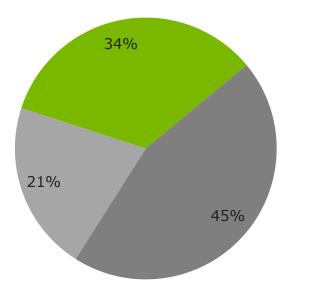






34% of today's hearing aid owners are aware of their hearing aid brand

Are you aware of the brand of your hearing aid(s)?



Yes, I know it by heart
No, but I could find out
No, and can't find out

HA-owner, n=758





44% of the HA owners use an accessory/app for their hearing aids, 66% of those are satisfied with it.

Have you been informed by your hearing care professional about hearing aid accessories, such as TV-Streamer/ Apps / Remote Control / etc. ? (HA owners, n=758)



Do you personally use accessories for your hearing aids (TV-Streamer/ Apps / Remote Control / etc.) ? (HA owners, n = 758)

44%		56%
	Yes	■ No

IF ACCESSORIES USED (n=315):

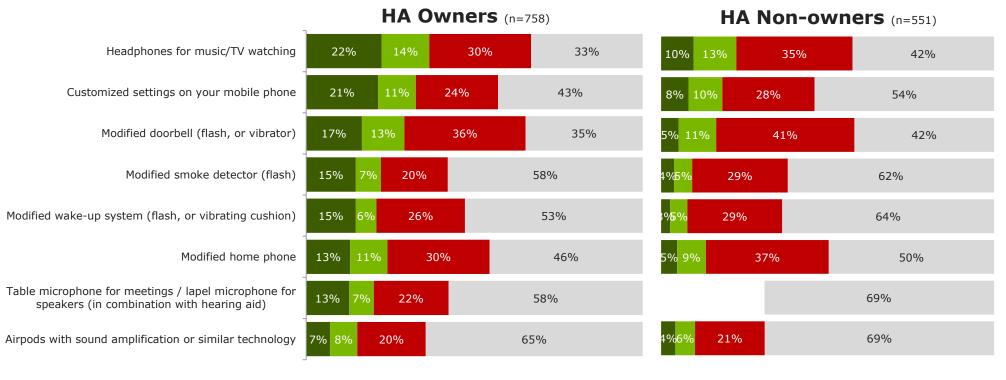
Overall, how satisfied with the performance of your accessorie(s)?

8%	8%	8%	10%		20%				33%	13%	
very dissa	itisfied	dissatisfied	somewhat dissa	tisfied	neutral	somewhat s	satisfied	satisfied	■ very satisfied		



Awareness and usage of solutions/alternatives for hearing impaired is higher among HA owners. Headphones and customized mobile phone settings are the most often used solutions.

Are you aware/do you use the following solutions/alternatives for the hearing impaired?



Yes, use it No, but I think it would benefit me No, I don't think it would benefit me not aware of this solution

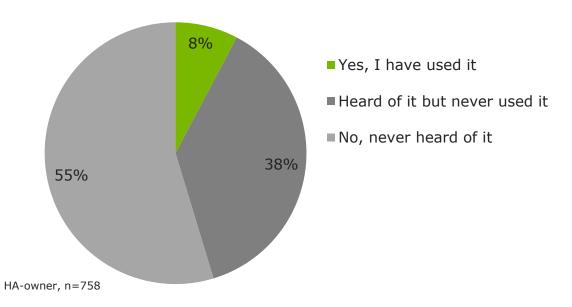






8% of the HA owners have already used remote fitting, but also more than half of them have never heard of it.

Have you ever heard of <u>Remote fitting</u> for your hearing aids? (Remote fitting: enables your hearing care professional to fit and finetune hearing aids from a distance (in real-time via video chat via an app), so that you don't need to leave your house to get your hearing aids adjusted)











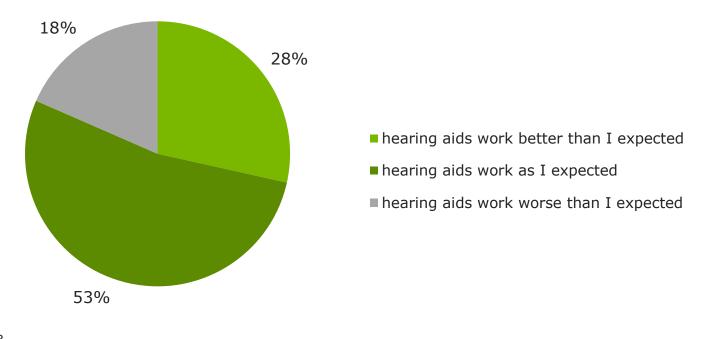
Satisfaction with hearing aids and drivers





82% of the hearing aid owners say their hearing aid works better than or as expected

How have the expectations you had towards hearing aids before trying them on for the first time been met?



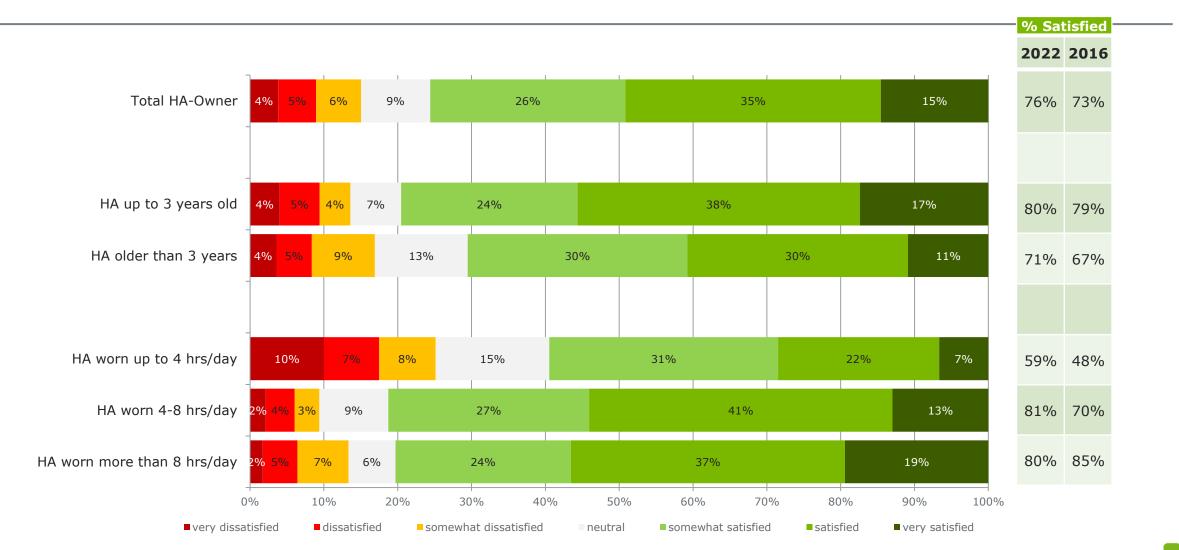
Base: n=758





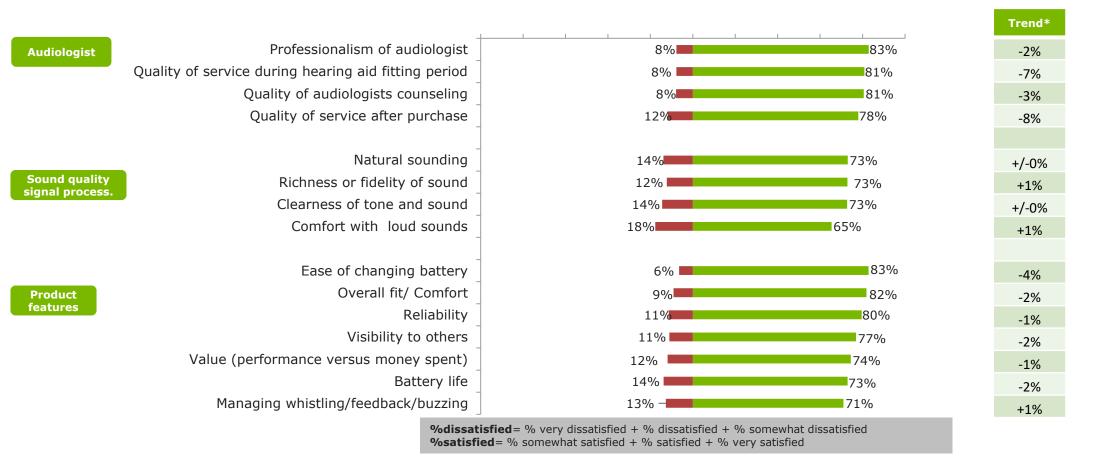


Overall satisfaction with HA: 76% of hearing aid owners are satisfied with their hearing aid(s)









dissatisfied satisfied

HA-owner, n=758

*% of satisfied HA owners compared to 2016





Satisfaction with current hearing aids



				Trend*
stening tuation	Conversation with one Person	8%	82%	-5%
tuation	Listening to Music	10%	79%	+2%
	Outdoors	9%	79%	-2%
	When riding in a car	9%	77%	-1%
	In a store, when shopping	11%	77%	-5%
	At home with family members	12%	76%	-5%
	Watching TV	13%	75%	-2%
	When talking to children	13%	74%	-3%
	Conversation in small groups	13%	74%	-2%
	At a movie theater	12%	73%	+4%
	In the workplace	14%	71%	+3%
	Leisure activities	11%	71%	+2%
	On the telephone	16%	70%	-1%
In a la	rger lecture hall (e.g., theater, concert hall,	18%	68%	+1%
	Conversation in large groups	22%	65%	+/-0%
In schoo	l or a classroom (as an observer or student)	18%	65%	-1%
	Use in noisy situations	25%	64%	+2%

%dissatisfied= % very dissatisfied + % dissatisfied + % somewhat dissatisfied **%satisfied**= % somewhat satisfied + % satisfied + % very satisfied

*% of satisfied HA owners compared to 2016

dissatisfied satisfied

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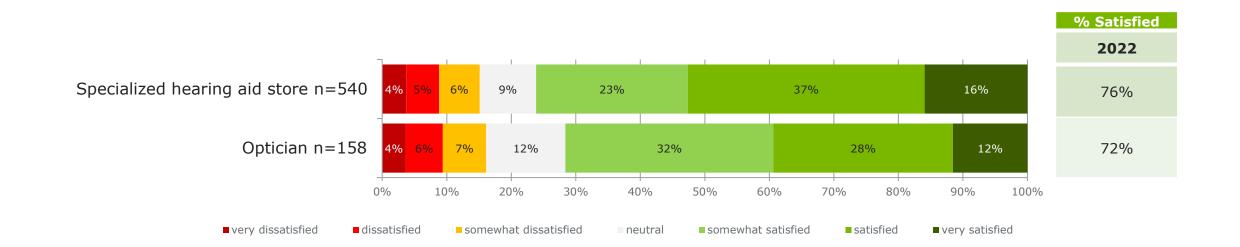






Overall satisfaction with HA by channel:

"Where was your most current hearing aid purchased?"

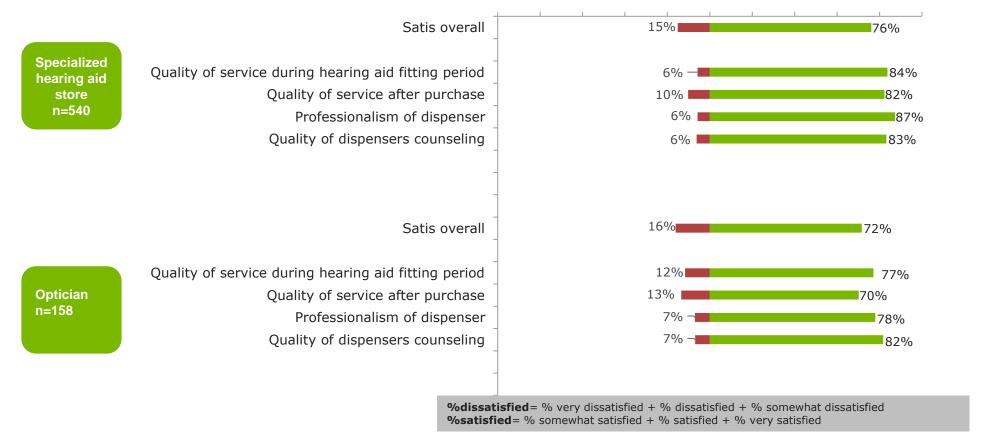








Satisfaction with current hearing aids by channel: "Where was your most current hearing aid purchased?"



dissatisfied satisfied



So sign



Factors influencing satisfaction with current HA: Sound quality/signal processing and reliability are most important for overall satisfaction with HA

		Influence on ove
	Quality of service during hearing aid fitting period	0.69
udiologist	Quality of service after purchase	0.66
	Professionalism of audiologist	0.65
	Quality of audiologists counseling	0.63
	Richness or fidelity of sound	0.74
und quality	Clearness of tone and sound	0.73
nal process.	Natural sounding	0.73
	Comfort with loud sounds	0.66
	Reliability	0.76
Product	Overall fit/ Comfort	0.68
features	Value (performance versus money spent)	0.65
	Visibility to others	0.58
	Ease of changing battery	0.56
	Managing whistling/feedback/buzzing	0.55
	Battery life	0.52

Influence on overall satisfaction with HA*

0.09	
0.66	
0.65	
0.63	
0.74	
0.73	
0.73	
0.66	

0.76	
0.68	
0.65	
0.58	
0.56	
0.55	
0.52	

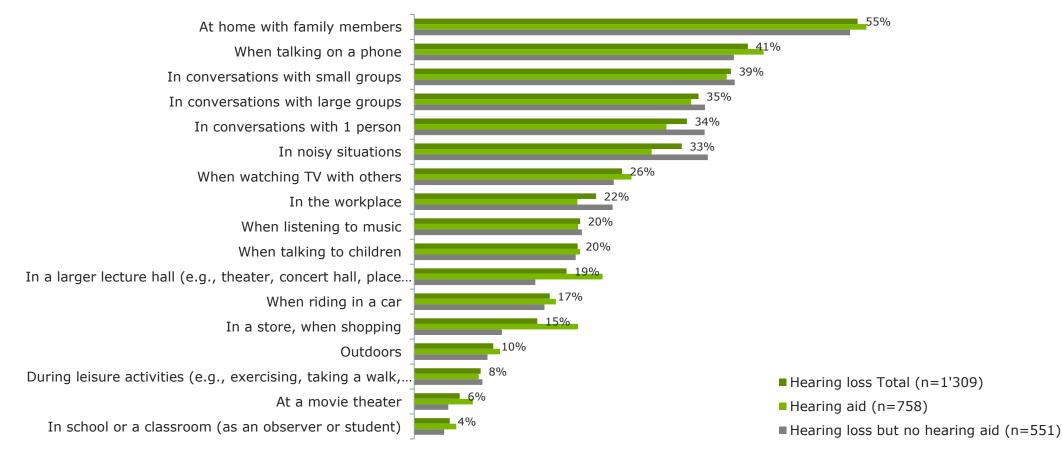
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Important listening situations

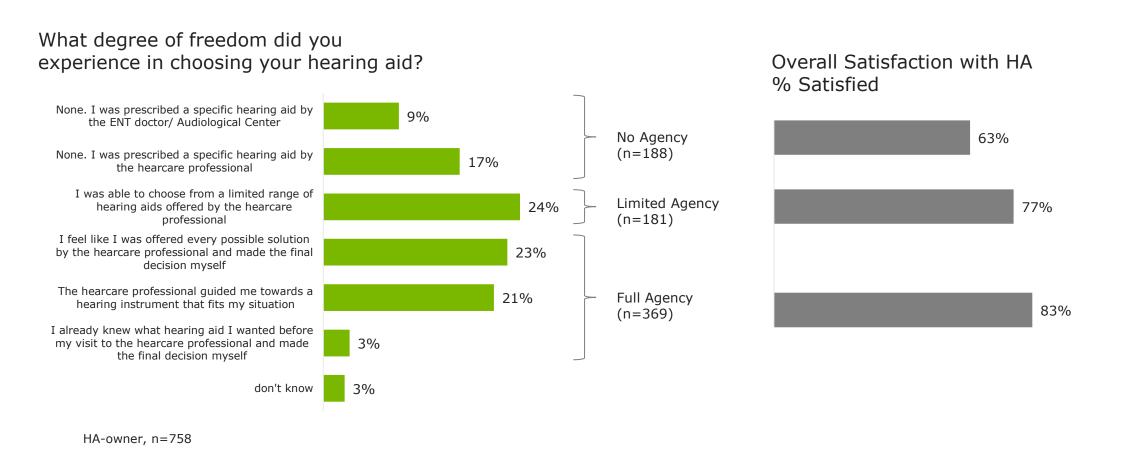
In which of these situations is it most important for you to hear well? (choose up to 5)







HA owners who experienced a high degree of freedom when choosing the HA, are most satisfied with their device!

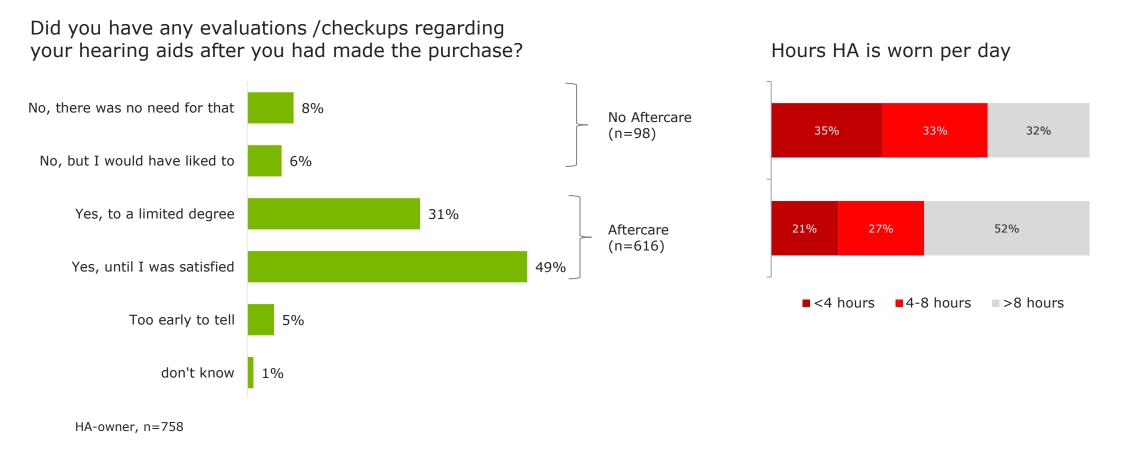


Netherlands specific question





Most HA owners had aftercare for their HAs – those who didn't receive aftercare, wear the HAs for fewer hours per day!

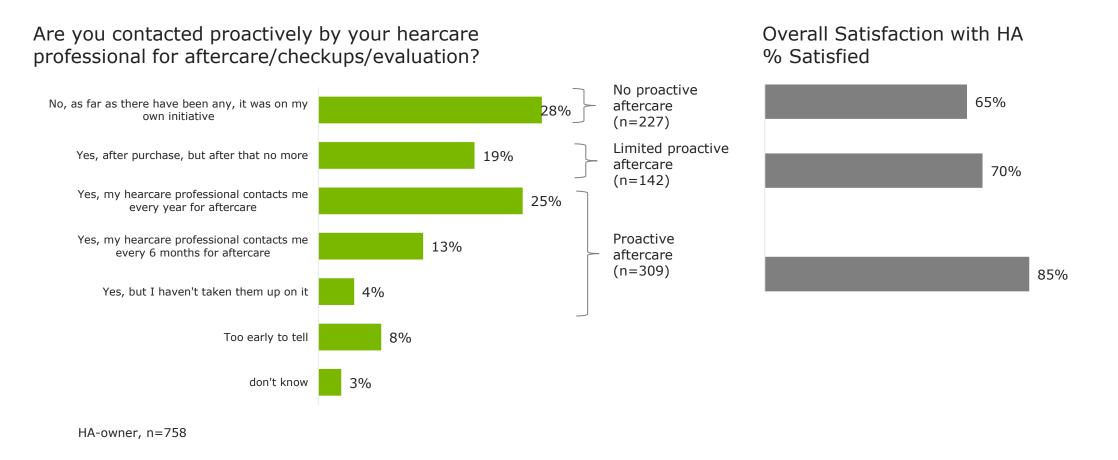


Netherlands specific question





HA owners who are contacted proactively by their hearcare professional, are far mor satisfied with their HAs!





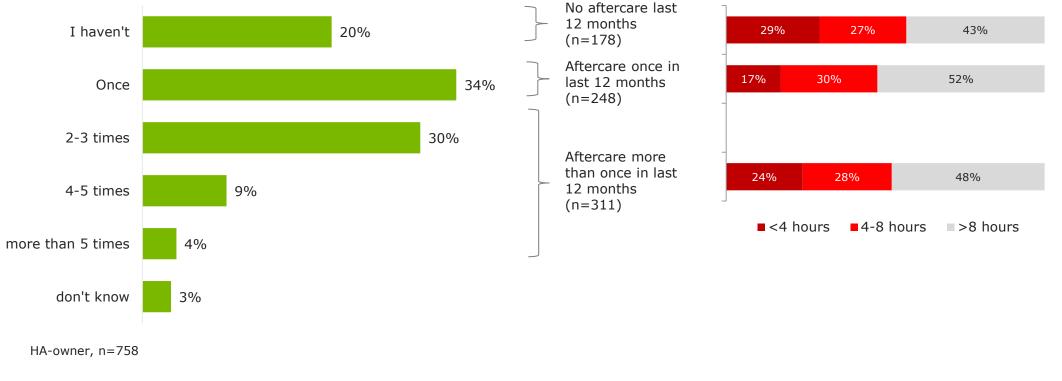




HA owners who didn't see their hearcare professional in the last 12 months, wear the HAs for fewer hours per day.

How many times have you seen your hearcare professional in the past twelve months for aftercare/checkup/service?



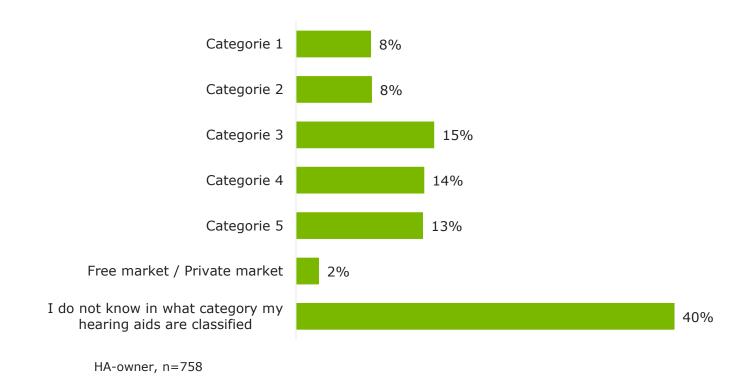






Most HAs were purchased in categories 3-5 – but 40% of the owners don't know in which category their HA falls into.

In which category does the hearing aid you have purchased fall?

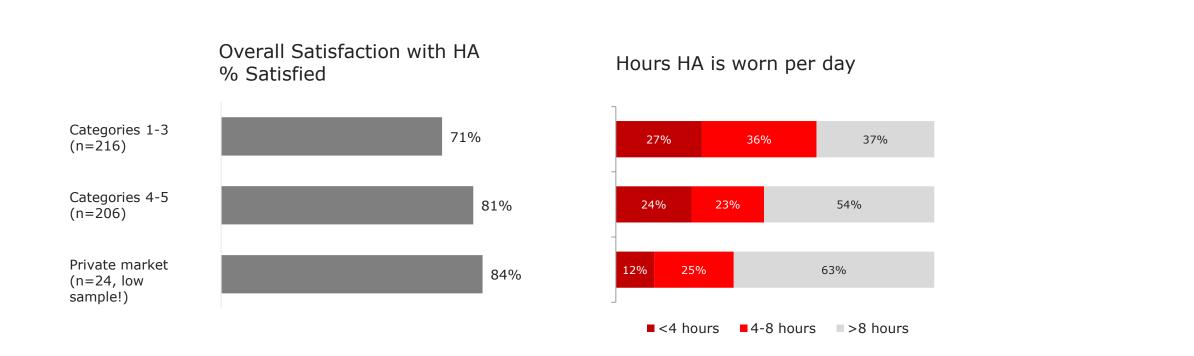


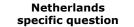
Netherlands specific question





HA owners with category 1-3 HAs are less satisfied and wear the HAs for fewer hours per day than higher categories/private market.



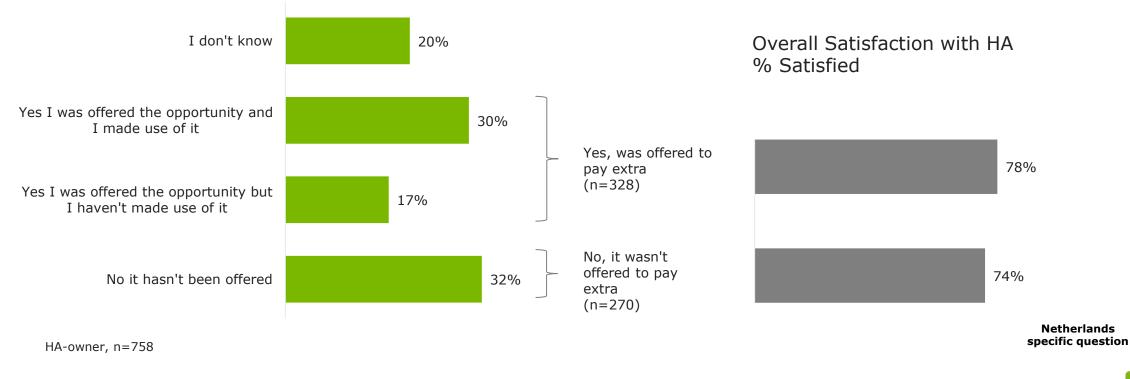






Around half of the HA owners were offered the option to pay extra for a higher category HA – those who received the offer are slightly more satisfied with the HA.

In my choice for a hearing aid, I was able to make use of the option to pay extra. By paying extra, we mean the option to choose a hearing aid from a higher category than you are entitled to from the health insurer and to pay the difference yourself. Some health insurers allow you to pay the difference yourself. Have you made use of this option?







Those who paid nothing towards their HAs, wear them for fewer hours than those who paid any amount. First time HA users wear the HA for fewer hours per day than non first time users.

Paid nothing (n=266)21% 45% 34% Paid any amount (n=473)24% 25% 50% First time user (n=402) 35% 32% 33% not first time user (n=356)10% 23% 67% <4 hours</p> ■4-8 hours >8 hours

Hours HA is worn per day

Netherlands specific question





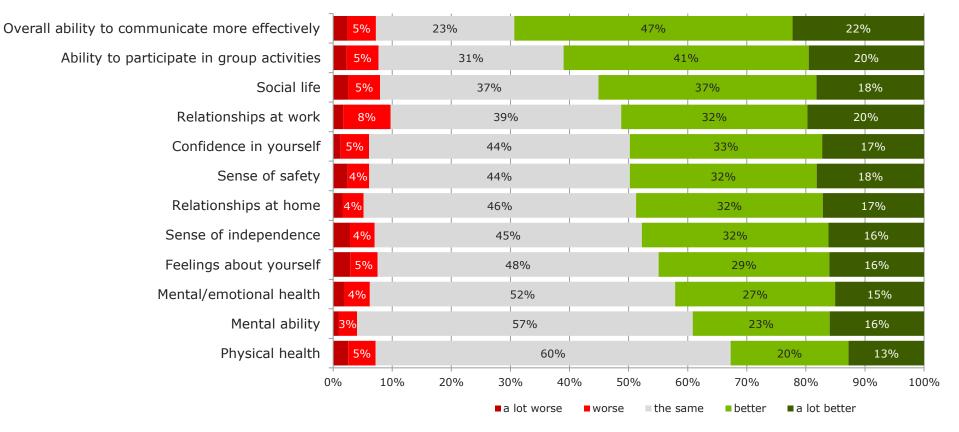


Positive impact of hearing aids, quality of life



Significant positive impact of HAs on different aspects: Especially Communication effectiveness, ability to participate in group activities and social life improve with hearing aids.

Since you started using your hearing aid(s), please rate the changes you have experienced in each of the following areas, that you believe are due to your hearing aid(s).

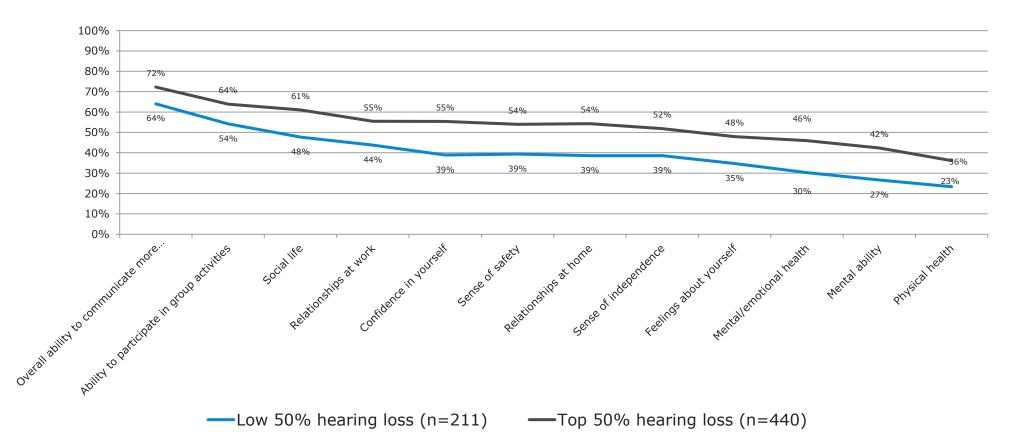






Impact of HAs is perceived more positive by patients with a Top 50% hearing loss in all aspects

% of HA owners feeling better/a lot better

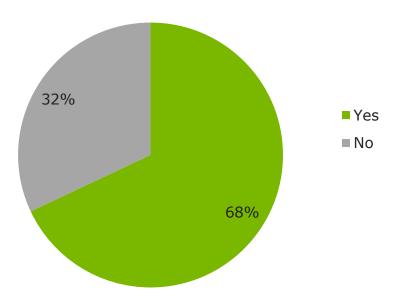






68% of the hearing aid owners feel more confident moving in a city since wearing hearing aids!

Since wearing a hearing aid, do you feel more confident moving in a city, e.g. because you hear traffic signals/vehicles approaching?

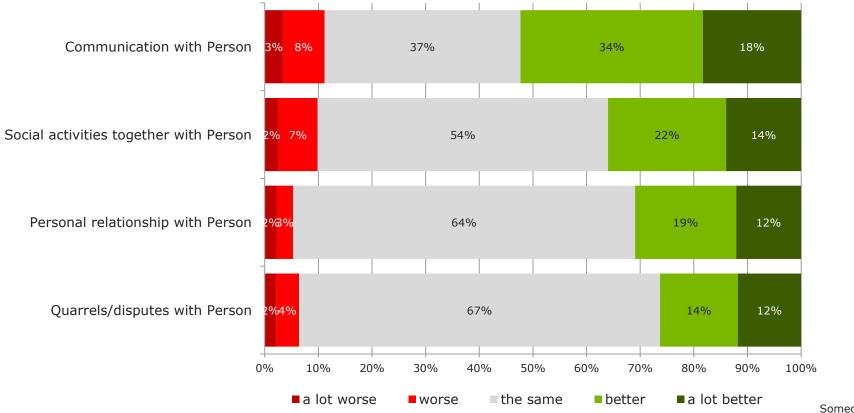






Also for other people in the household/relatives, the situation improves when the person with hearing loss starts wearing hearing aids

How did the following aspects change since person X is wearing hearing aids?



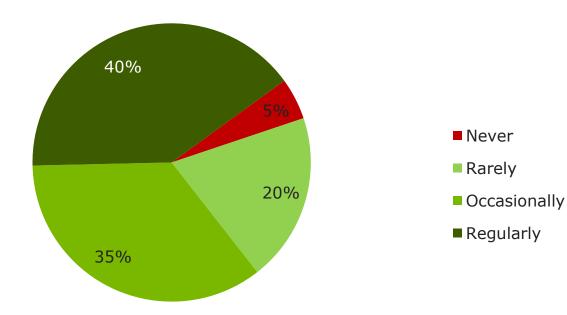
Someone in HH / parent has HA, n=532





95% of hearing aid owners declare that their hearing aids improve their quality of life at least sometimes

How often do your hearing aids improve your quality of life?



Base: n=758







4. Analysis of hearing impaired non-owners







To analyse reasons of non-adoption we look at the Top 50% HL group, as the structure of hearing loss is more similar to that of HA owners

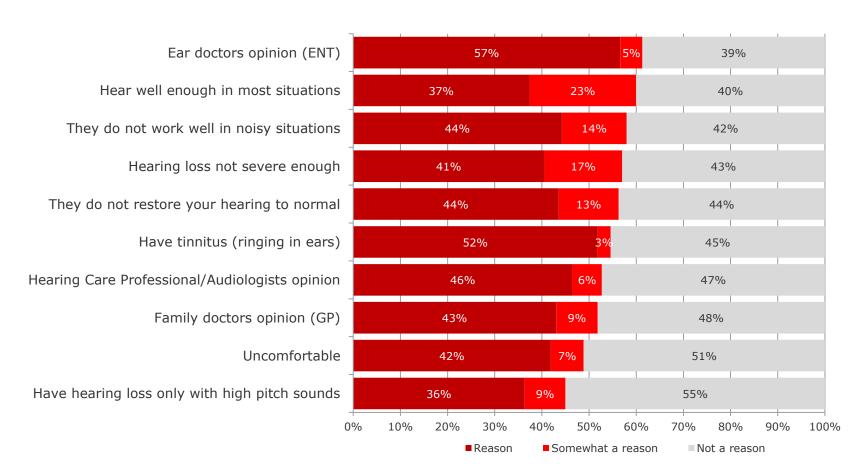
Hearing loss characteristics: Owners compared to non-owners

	HA Owner n=758			HA-Non-owner Low 50% HL n=302	Non-owner Top 50% HL n=144		
Ears impaired (stated)							
Unilateral loss	24%			44%	42%		
Bilateral loss	76%			56%	58%		
				More similar hearing loss-			
Perceived loss	←		<	structure	\rightarrow		
Mild		12%		43%		7%	
Moderate	47%			47%		55%	
Severe		32%		8%		20%	
Profound	9%			2%		18%	





Top 10 reasons for not having a hearing aid (I/II)





Less important reasons for not having a hearing aid (II/II)

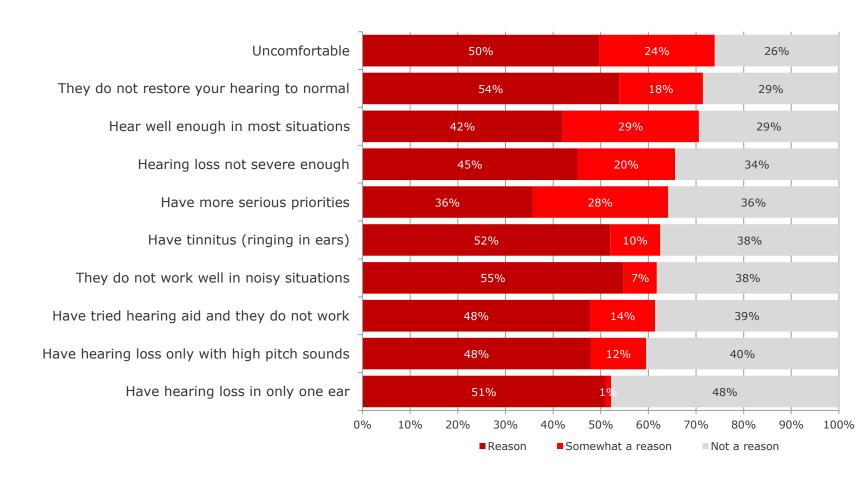
Have hearing loss in only one ear Have tried hearing aid and they do not work Have Sensor-neural hearing loss (nerve deafness) Had surgery - hearing aids wont help Bad design Have hearing loss only with low frequency sounds Have more serious priorities Hearing problem requires surgery Have not had hearing tested yet Do not admit I have a hearing loss in public Cannot afford a hearing aid Would be embarrassed to wear a hearing aid Do not trust Hearing Care Professional/Audiologist Social / Family opinion such as child, spouse, friend I have vision or dexterity problems Another hearing aid owners opinion Do not know where to get hearing aids

3	35%	8%		57%			
30	%	9%		61%			
30	% <mark>4%</mark>			66%			
28%	% 6%			66%			
24%	10%			66%			
289	/0 5%			67%			
23%	9%			67%			
26%	o <mark>5%</mark>			69%			
27%	o <mark>4%</mark>			69%			
19%	11%			70%			
19%	7%			74%			
18%	7%			75%			
20%	<mark>4%</mark>			76%			
17%	6%		7	7%			
13%	9%		7	8%			
13% 8	3%		80)%			
10% <mark>4%</mark>			87%				
% 10%	20% 30%	40%	50% 60	0% 70%	80%	90%	100%
	Reason	Some	what a reaso	n No	t a reaso	n	





Top 10 reasons for HA owners NOT using them



Owners who don't use, n=41 (low sample)





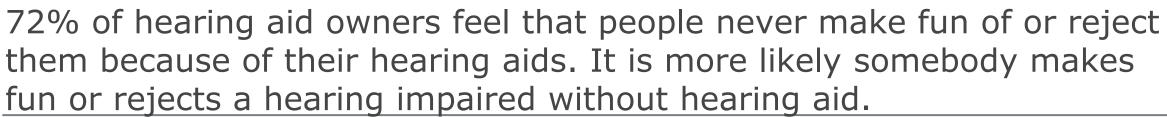




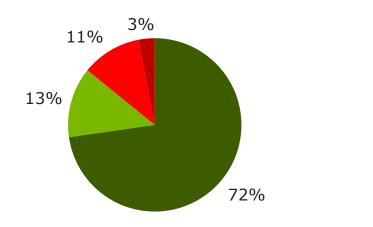
Social rejection because of hearing loss compared to the acceptance of hearing aids





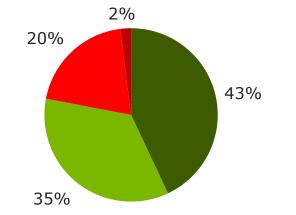


Hearing aid owners: How often do you feel you are made fun of or rejected because you are wearing a hearing aid?





Hearing impaired non-owners: How often do you feel you are made fun of or rejected because your hearing loss?



Base: Top 50% hearing loss, no hearing aid n=144







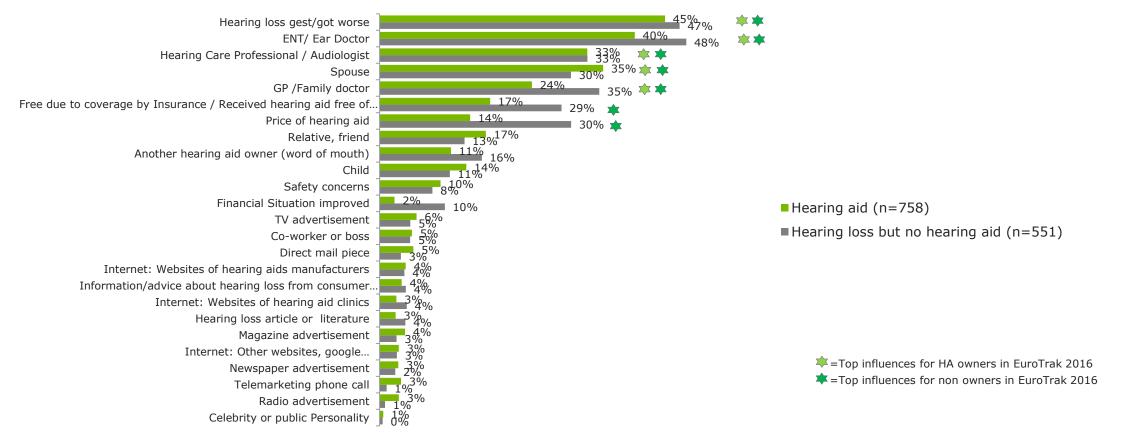


Most important triggers to buy



The most important influencing factors are worsening hearing loss, ENT, audiologist, spouse and GP (+price, insurance coverage for the non owners).

Owner: Thinking back to when you obtained your first hearing aid(s), what influenced you to obtain /purchase the hearing aid(s)? **Non-owner:** What do you think would influence you to obtain / purchase the hearing aid(s)?



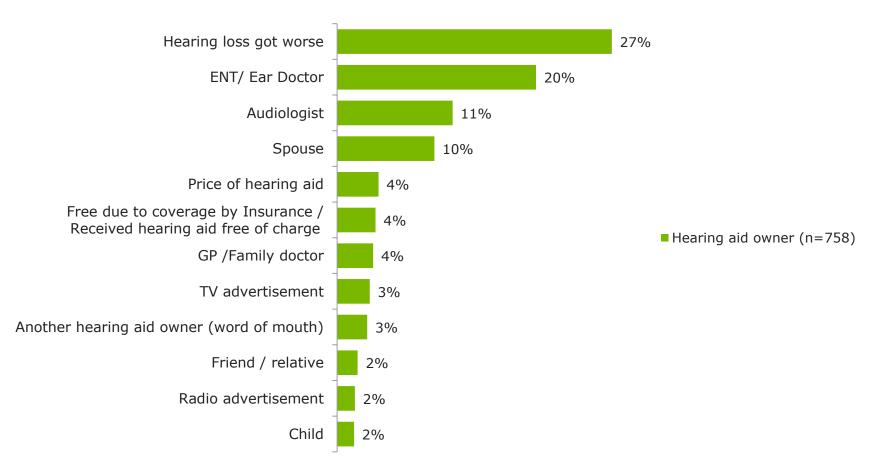
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The most important trigger to buy a hearing aid is worsening hearing loss, followed by ENTs, audiologists and the spouse

What made you finally decide to get your actual hearing aid(s)?







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Demographics (1) Hearing instrument adoption rates and populations

		Count	Hearing difficulty	Hearing aid adoption rate % (Base=hearing impaired)	No hearing loss	Hearing loss but no hearing aid	Hearing aid
Gender							
	Male	6′582	10.8%	43.9%	49.1%	52.8%	50.8%
	Female	6′732	9.8%	45.9%	50.9%	47.2%	49.2%
Age							
	1 - 14	2′142	4.0%	36.8%	17.2%	7.1%	5.1%
	15 - 24	1′577	3.5%	41.6%	12.7%	4.3%	3.7%
	25 - 34	1′695	6.0%	49.4%	13.3%	6.8%	8.2%
	35 - 44	1′575	7.6%	43.3%	12.2%	9.0%	8.4%
	45 - 54	1′809	10.2%	23.7%	13.6%	18.5%	7.1%
	55 - 64	1′839	11.6%	40.3%	13.6%	16.9%	14.0%
	65 - 74	1′507	15.0%	49.2%	10.7%	15.2%	18.1%
	74+	1′171	33.1%	56.5%	6.6%	22.3%	35.5%
Type of household							
	single household	1′858	15.9%	52.0%	13.1%	18.8%	25.0%
	Couple, no kids	3′513	13.5%	49.4%	25.5%	31.6%	37.9%
	Couple with kid(s)	5′680	7.0%	37.1%	44.2%	33.1%	24.0%
	Single mom/dad with kid(s)	965	5.5%	32.4%	7.6%	4.7%	2.8%
	Retirement home, hospital etc.	184	29.5%	61.5%	1.1%	2.8%	5.4%
	Other	1′114	8.8%	30.7%	8.5%	9.0%	4.9%

Profiles: Categories add to 100%*

Demographics (2) Hearing instrument adoption rates and populations

	Profiles: Categories add to 100%*				00%*	
	Count	Hearing difficulty	Hearing aid adoption rate % (Base=hearing impaired)	No hearing loss	Hearing loss but no hearing aid	Hearing aid
Status						
The head of the household (alone or together with someone)	6′608	14.2%	48.3%	47.5%	64.1%	73.6%
The spouse of the head of the household	2′907	9.9%	44.7%	21.9%	21.1%	21.0%
Daughter/son of head of household	3′162	2.9%	19.3%	25.7%	9.6%	2.8%
Other person	637	8.6%	29.7%	4.9%	5.1%	2.6%
Employment						
Zelfstandig ondernemer	966	11.0%	49.2%	8.8%	7.7%	9.0%
Werkzaam in loondienst	4′628	7.7%	37.2%	43.8%	31.6%	22.6%
Werkzaam bij de overheid	432	9.0%	38.3%	4.0%	3.4%	2.6%
Arbeidsongeschikt	657	14.8%	33.6%	5.7%	9.2%	5.6%
Werkloos / werkzoekend / bijstand	427	9.4%	42.2%	4.0%	3.3%	2.9%
Gepensioneerd of VUT	2′201	23.7%	54.3%	17.2%	34.0%	48.6%
Studerend / schoolgaand	877	2.3%	11.0%	8.8%	2.6%	0.4%
Huisvrouw / huisman / anders	865	12.4%	45.7%	7.8%	8.3%	8.4%
Education						
Geen onderwijs / basisonderwijs / cursus inburgering / cursus Nederlandse taal	419	19.2%	47.4%	3.5%	6.0%	6.6%
LBO / VBO / VMBO (kader- of beroepsgerichte leerweg) / MBO 1 (assistentenopleiding)	1′356	16.1%	49.6%	11.6%	15.7%	18.6%
MAVO / HAVO of VWO (eerste drie jaar) / VMBO (theoretische of gemengde leerweg) / voortgezet speciaal onderwijs	1′259	13.3%	48.9%	11.2%	12.2%	14.1%
MBO 2, 3, 4 (basisberoeps-, vak-, middenkader of specialistenopleiding) of MBO oude structuur (voor 1998)	3′118	10.4%	41.3%	28.6%	27.1%	22.9%
HAVO of VWO (overgegaan naar de 4e klas)	985	10.8%	44.4%	9.0%	8.4%	8.1%
HBO propedeuse of WO propedeuse / HBO (behalve HBO-master) / WO-kandidaats of WO-bachelor	2′704	9.8%	44.0%	25.0%	21.2%	20.1%
WO-doctoraal of WO	776	8.7%	51.6%	7.3%	4.6%	6.0%
ander	436	12.9%	38.7%	3.9%	4.9%	3.7%





Sample size and random sample error: Rules of thumb

READ: At a sample size of n=500 and a value of 15% we would expect the real value in an interval +-3.1 around 15% - which means between 11.9% and 18.1% (Conservative assumption: 95% confidence level)

Sample size	Random sample error				
	Real value is within interval:				
	Level of proportion: 50%/50%	Level of proportion: 15%/85%			
50	+- 13.9	+- 9.9			
100	+- 9.8	+- 7.0			
250	+- 6.2	+- 4.4			
500	+- 4.4	+- 3.1			
1′000	+- 3.1	+- 2.2			
5′000	+- 1.4	+- 1.0			
10′000	+- 1.0	+- 0.7			

