



Results

EuroTrak France 2022

- 1. Introduction
- 2. Market overview
- 3. Analysis of hearing aid owners
- 4. Analysis of hearing impaired non-owners
- 5. Appendix



Research to create value

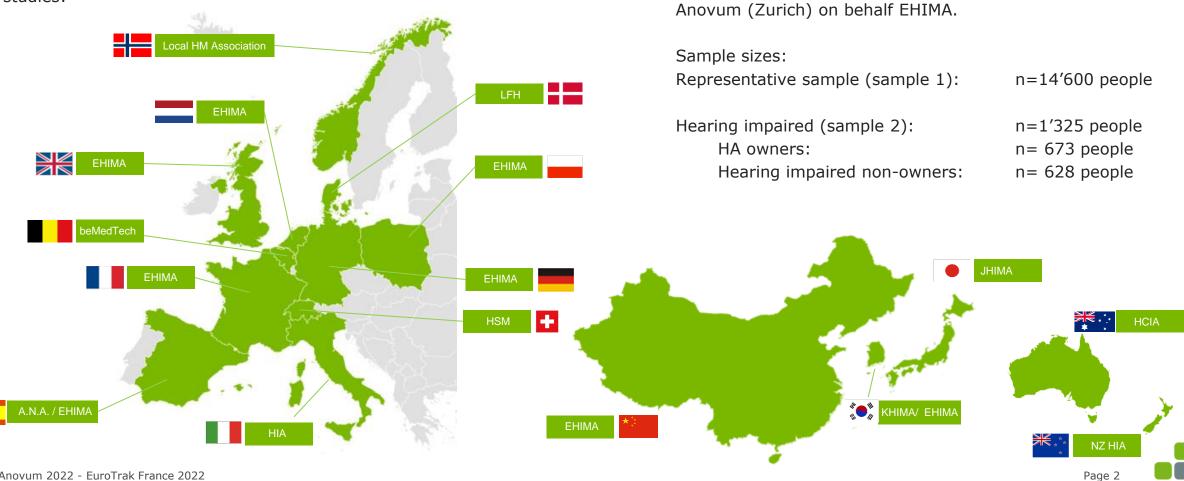




EuroTrak France 2022 was designed and executed by

Summary 1. Introduction

EuroTrak France 2022 is part of the EuroTrak / APACTrak studies:







Summary 2. Market overview

- Stated hearing loss prevalence
 - Total: 9.7%, 18+: 11.9% (2018: 10.0%, 18+: 12.3%).
 - Hearing Tests: 30% (2018: 36%) had a hearing test in the last 5 years, most tests done by ENTs.
- Hearing aid adoption rate (HA penetration)
 - 45.7% of those with self declared HL (2018: 41.0%).
 - 4.4% of total population (2018: 4.1%).
 - 73% of HA owners have binaural treatment (2018: 71%).
- The route to the hearing aid
 - 81% of the hearing impaired discussed hearing loss with an ENT doctor or family doctor.
 - 64% got hearing aids recommended from the ENT or family doctor (drop out rate=21% / 2018: 26%).
 - 77% of the GP consultations referred to an ENT, 26% to an Audiologist. 6% recommended no action.
 - 41% of ENT consultations referred to an Audiologist, 53% recommended to get a hearing aid, 22% recommended no action (2018: 27%).
- Potential social cost-savings due to the use of hearing aids
 - Hearing aids are believed to have a positive impact on the job.
 - Hearing aid owners have a lower risk of being depressed.
 - Quality of sleep seems to improve if hearing impaired use hearing aids.
 - Hearing aid owners are less exhausted in the evening.





Summary 3. Analysis of hearing aid owners

- Hearing aid ownership, usage and accessories
 - 59% of the currently owned HAs were bought in 2019 or later.
 - The average age of the currently owned HAs is 3.0 years.
 - The median age of hearing aids before replacement is 5 years.
 - On average, HAs are worn 8.4 hours a day.
 - RIC is the most often purchased type of HA.
 - Cochlear Implants: <1% of HA owners have a CI. 14% of the HA owners with severe/profound HL have been informed about CIs by a medical professional.
 - 73% of the hearing impaired have heard of "100% Santé audiologie" and most of them are aware that HAs are fully reimbursed since January 2021.
 - 35% of the HA owners use a hearing aid app, 66% of those are satisfied with it.
 - 15% of the HAs are (to the knowledge of the owners) equipped with Telecoil. Main usage of Telecoil with phone, in office buildings and conference rooms.
- Importance of listening situations and satisfaction with HAs
 - 77% of the hearing aid owners say their hearing aid works better than or as expected
 - 82% of the HA owners are satisfied with their HAs (2018: 82%).
 - The more hours worn per day, the higher the satisfaction with the HA.
 - Satisfaction with newer hearing aids is higher than with older hearing aids.
 - Talking at home with family members, conversations in large groups, watching TV with others and talking on a phone are the most important listening situations.
- Positive impact of HAs
 - Significant positive impact of HAs on different aspects: Especially Communication effectiveness, social life, ability to participate in group activities and relationship at home improve with hearing aids.
 - 96% of hearing aid owners declare that their hearing aids improve their quality of life at least sometimes.
 - 69% of the hearing aid owners feel more confident moving in a city since wearing hearing aids.





Summary 4. Analysis of hearing impaired non-owners

- Reasons not to own/use HAs
 - The main reasons for not using hearing aids are doctor's opinions (ENT, GP), people (think) they can't afford them, hearing aids don't restore hearing to normal, audiologist's opinion and they think that hearing aids are uncomfortable and do not work well in noisy situations.
 - 5% who own hearing aids don't use them at all (0 hours); 10% use them less than one hour/day (0-1 hour).
- Social rejection and triggers to buy
 - 71% of hearing aid owners feel that people never make fun of or reject them because of their hearing aids. It is more likely somebody makes fun
 or rejects a hearing impaired without hearing aid. (only 42% say they are never made fun of because of their hearing loss).
 - The most important influencing factors for getting hearing aids are ENT, worsening hearing loss, audiologists, spouse and GPs (+price, insurance coverage for the non owners).

Detailed Results: Roadmap

1. Introduction

- Organisation of EuroTrak France 2022
- Recruitment process: In search of hearing impaired people

2. Market overview

- Prevalence of hearing loss and hearing aid adoption rate
- Hearing tests and where hearing is tested
- The route to the hearing aid: Sources of information and drop-out rates
- Potential social cost-savings due to the use of hearing aids: Work competitiveness, depressive symptoms, sleep quality, co-morbidities

3. Analysis of hearing aid owners

- Hearing aid ownership, awareness of hearing loss, lifetime of hearing aids and usage
- Reasons for getting hearing aids sooner
- Channels for getting hearing aids, recommendation of channel (NPS)
- '100% Santé': awareness, impact on purchase intention
- Awareness and usage of hearing aid apps, Telecoil
- Satisfaction with hearing aids and drivers
- Importance of listening situations
- Positive impact of hearing aids, safety due to hearing aids, quality of life

4. Analysis of hearing impaired non-owners

- Reasons for not having hearing aids
- Social rejection because of hearing loss compared to the acceptance of hearing aids
- Most important triggers to buy

5. Appendix

- Demographics: Hearing instrument adoption rates and populations







1. Introduction





Organisation of EuroTrak France 2022

Organisation

- Principal of the project EuroTrak France 2022 is EHIMA.
- Anovum Zurich developed the concept of EuroTrak France, designed the questionnaire and conducted the fieldwork in cooperation with a panel company. Furthermore Anovum analyzed the data and prepared the report.
- The European Hearing Instrument Manufacturers Association [EHIMA] approved the questionnaire

Use of the data

- EHIMA may use the anonymous delivered tables, charts, reports and conclusions of the survey for further research projects, for archiving and publication in any form whatsoever.
- The raw dataset remains at Anovum. If the principal uses the anonymous data (delivered tables, charts, reports) and conclusions of the survey for publications the source of the data needs to be mentioned in the following way:

"Source: Anovum – EuroTrak France/2022/n=[relevant sample size]"

• Member companies of the principal can ask Anovum to further analyse the raw data in specific ways at their own expense.





Recruitment process: In search of hearing impaired people

Step 1: Screening interviews

Objective: Prevalence of hearing loss and hearing aid ownership

Process:

- 1. Representative sample with strict quotas that represent the overall population (Age/Gender interlocked; soft quota on region)
- 2. Contacts from large panelist pools
- 3. Screening questionnaire: Stated hearing loss and hearing aid usage + demographics
- 4. Result: Representative sample of **n=14'600** people based on census data.

Step 2: Target population interviews

Objective: Details about satisfaction with hearing aids and reasons for non-adoption

Process:

- 1. Main questionnaires: Owners and hearing impaired non-owners
- 2. Balancing through weighting according to representative screening interviews
- 3. Resulting sample: **n=673** hearing aid owners and **n=628** hearing impaired non-owners







2. Market overview









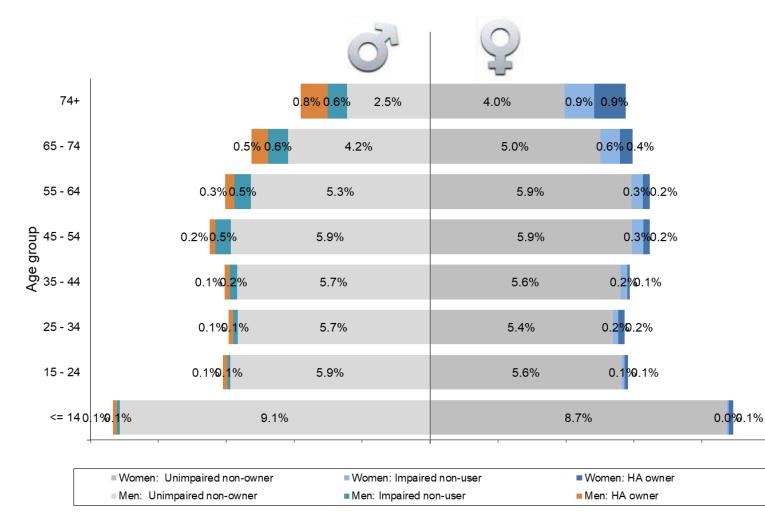
Prevalence of hearing loss and adoption rate







Hearing loss and hearing instrument ownership by gender/age

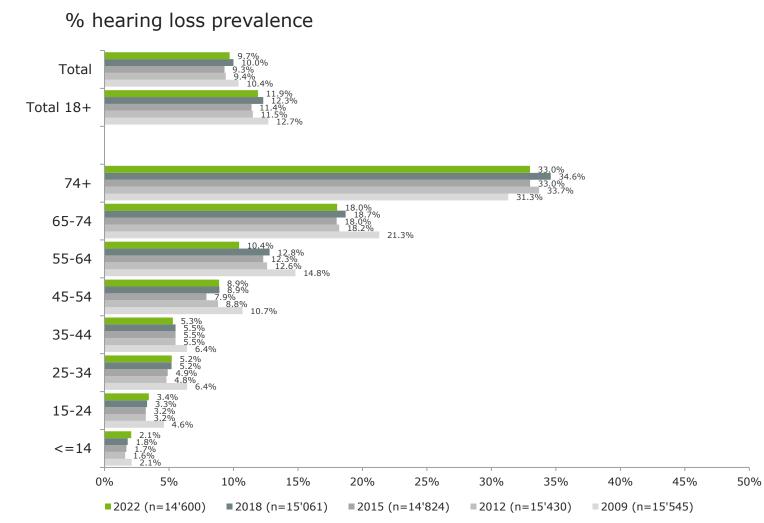








Hearing loss prevalence France Self declared hearing loss

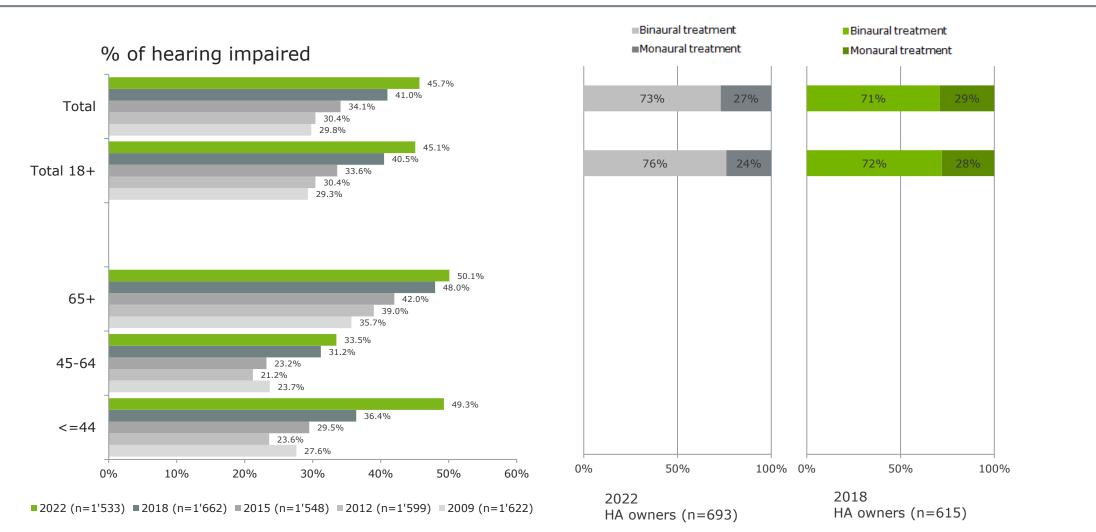








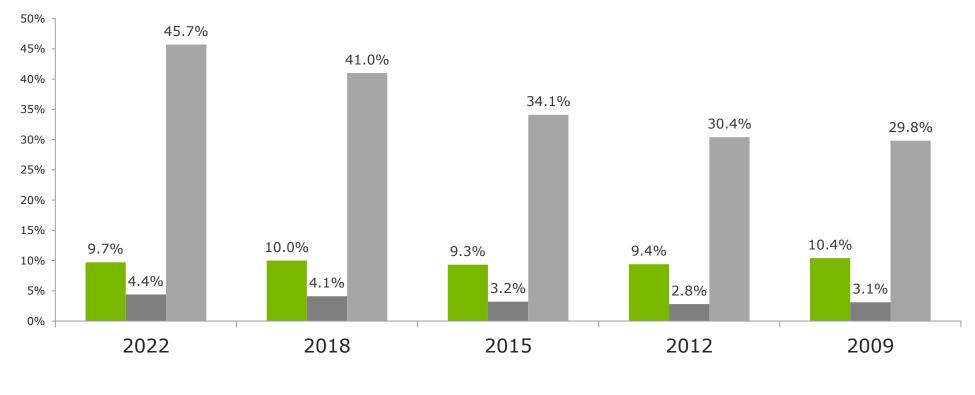
Hearing aid adoption rate: 46% of hearing impaired have hearing aid(s), 73% of them have binaural treatment







Overview hearing loss prevalence and hearing aid adoption



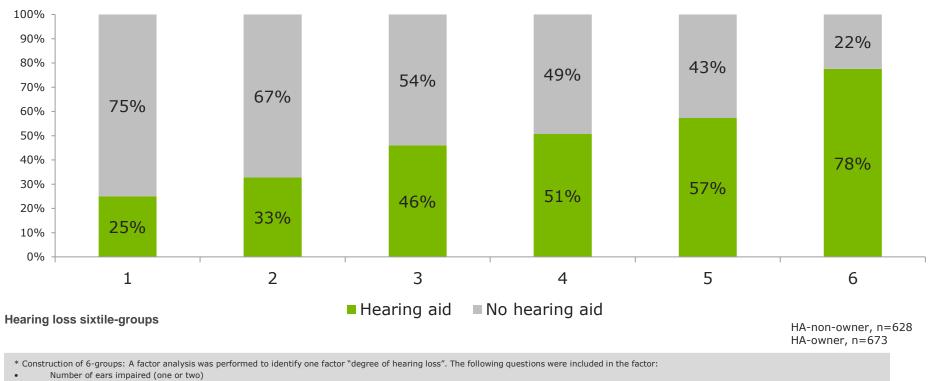
Hearing impaired (stated)

■Adoption (% of population)

■ Adoption (% of stated impaired)



The more severe the hearing loss, the higher the adoption rate



- Stated hearing loss (Mild to Profound) •
- Scores on 6 APHAB-EC like questions (Scaled 1-5) •
- When NOT using a hearing aid, how difficult is it for you to follow conversations in the presence of noise .

 \rightarrow People were segmented into 6 groups of same size (16.67% of all hearing impaired in the sample).







Hearing loss characteristics: Owners compared to non-owners

	HA-Non-owner n=628	HA Owner n=673	Hearing Aid Adoption (%)
Ears impaired (stated)			
Unilateral loss	42%	21%	32%
Bilateral loss	58%	79%	56%
Perceived loss			
Mild	25%	9%	23%
Moderate	61%	54%	43%
Severe	11%	29%	70%*
Profound	3%	8%	

* combined "severe" and "profound" because n is too small









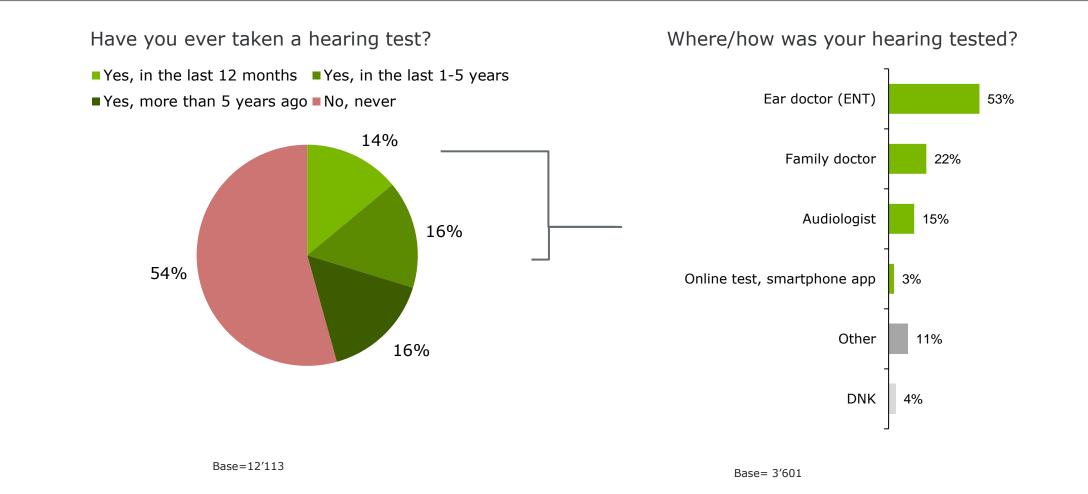
Hearing tests and where hearing is tested







Hearing Tests: 30% had a hearing test in the last 5 years (2018: 36%), most tests done by ENTs









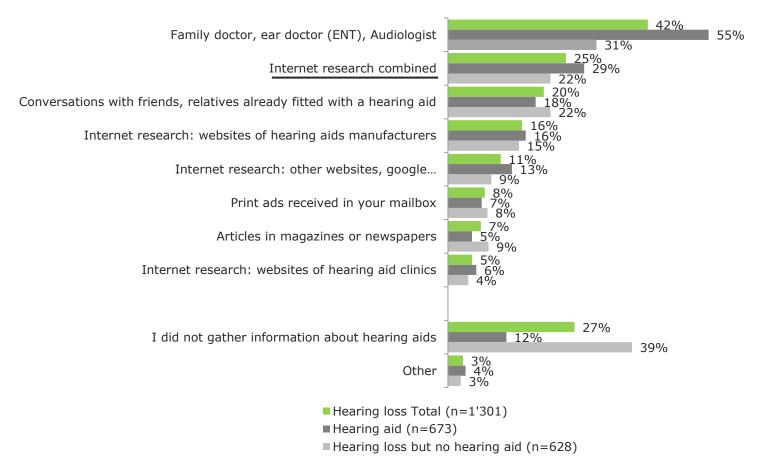
The route to the hearing aid: Sources of information and drop-out rates





Doctors/HCPs are the most important sources of information and therefore the major gatekeepers.

Where did you gather information about hearing aids?



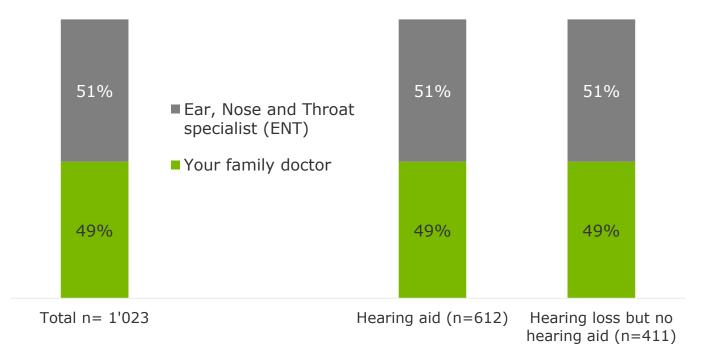




Of those who discussed the hearing loss with a doctor, around half of them talked to an ENT first.

Those who discussed hearing loss with family doctor and/or ENT:

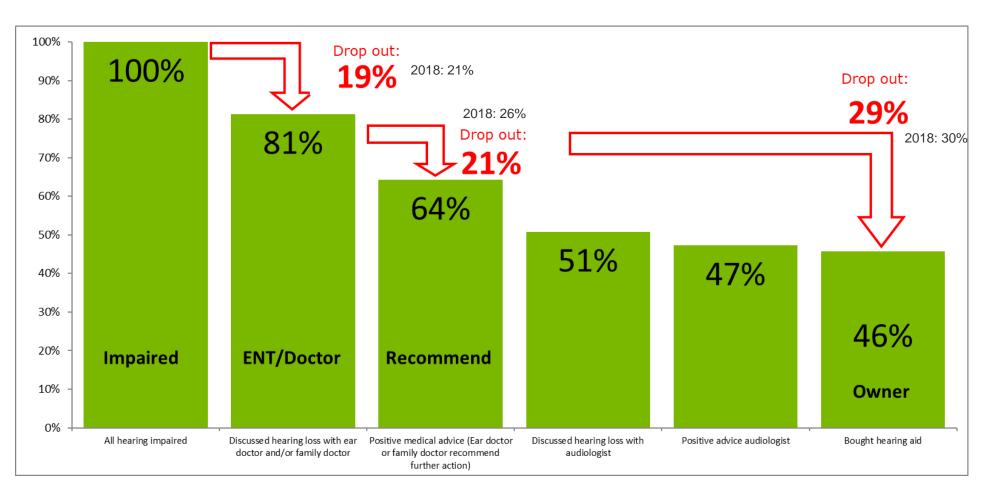
Who was the doctor you discussed your hearing loss with for the **first time** – your family doctor or the Ear, Nose and Throat specialist (ENT)?







The route to the hearing aid

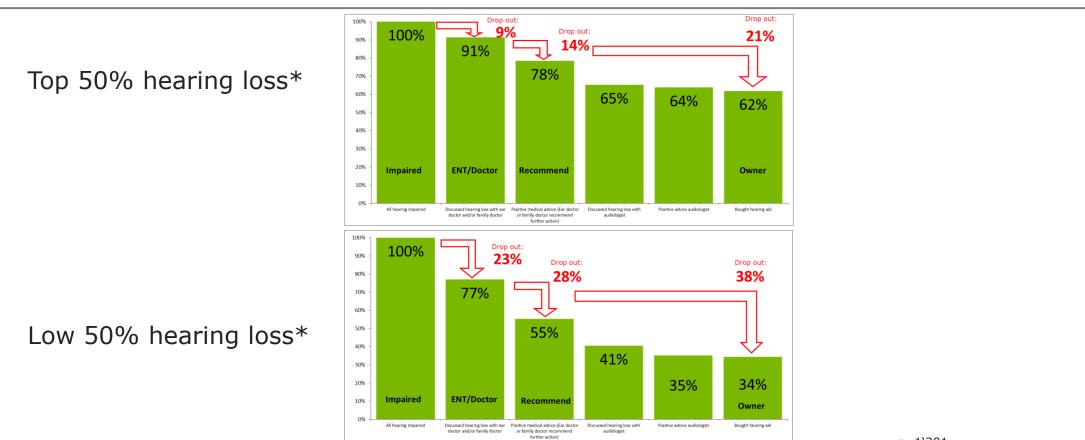


n=1`301





Much higher drop-out-rates for the lower hearing loss segments



n=1`301

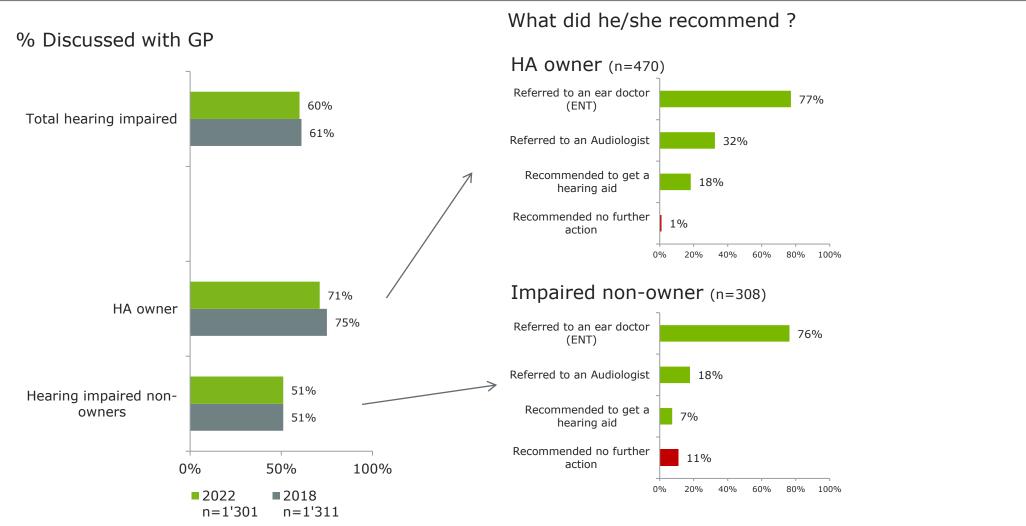
* Construction of 6-groups: A factor analysis was performed to identify one factor "degree of hearing loss". The following questions were included in the factor:

- Number of ears impaired (one or two)
- Stated hearing loss (Mild to Profound)
- Scores on 6 APHAB-EC like questions (Scaled 1-5)
- When NOT using a hearing aid, how difficult is it for you to follow conversations in the presence of noise

 \rightarrow People were segmented into 6 groups of same size (16.67% of all hearing impaired in the sample).



The route to the hearing aid: GP/Family doctor Have you discussed your hearing problem with your family doctor?

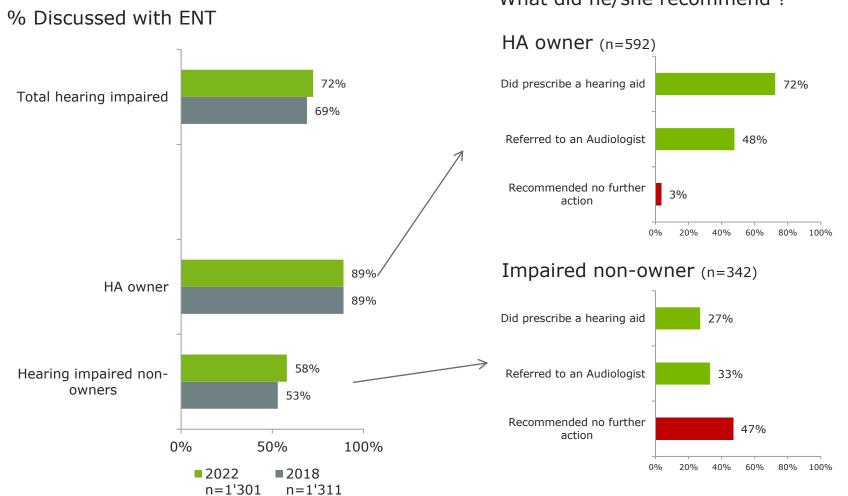


e h i m a



The route to the hearing aid: ENT Have you ever discussed your hearing problem with an Ear, Nose and

Throat specialist (ENT)?



What did he/she recommend ?

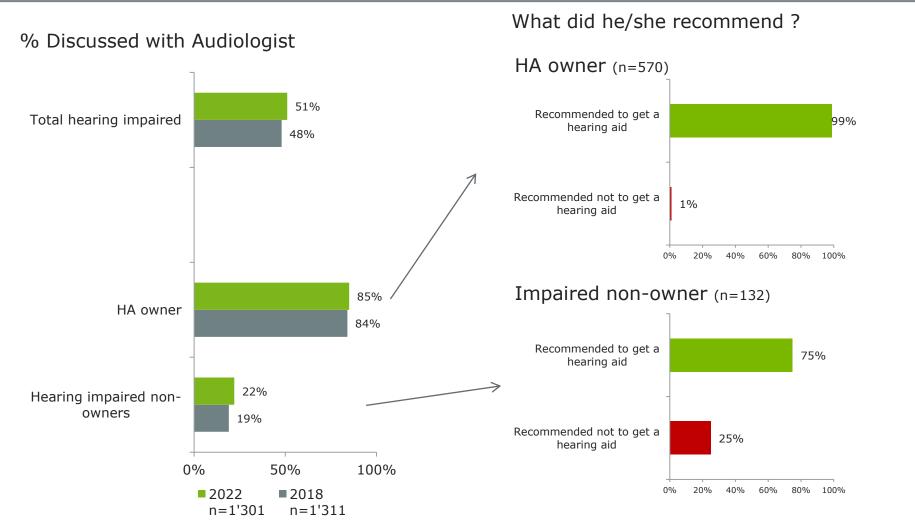




e h i m a

The route to the hearing aid: Audiologist

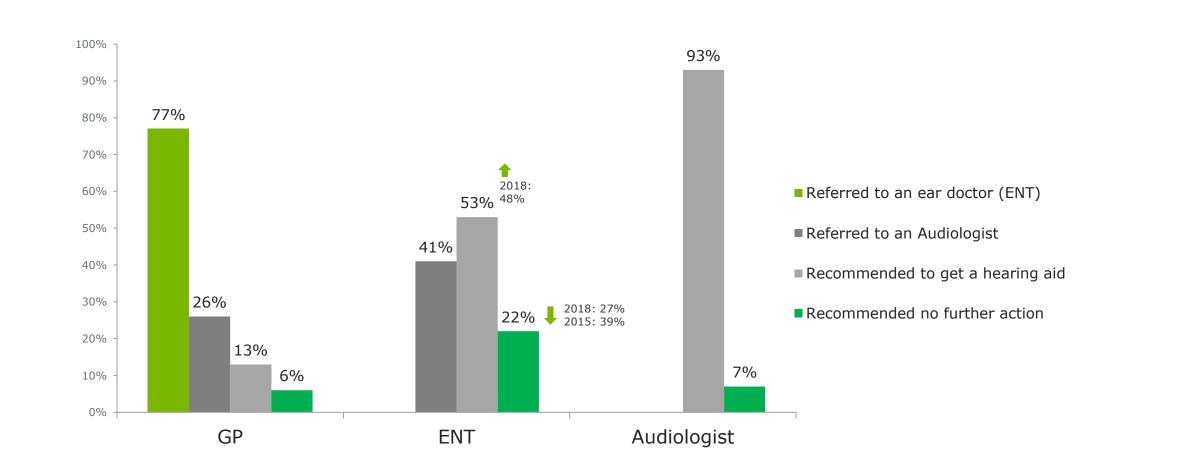
Have you ever discussed your hearing problem with an Audiologist?







Recommendations by profession







Potential social cost-savings due to the use of hearing aids: Work competitiveness, depressive symptoms, sleep quality, co-morbidities



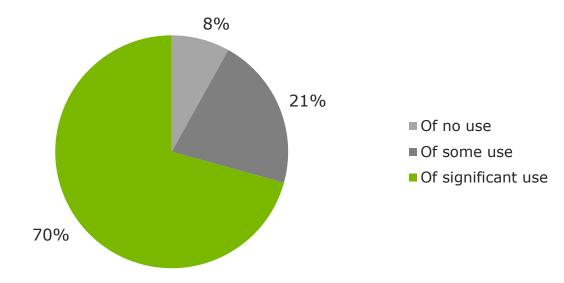






Work competitiveness: 91% of the working hearing aid owners state their hearing aid(s) are useful on their job.

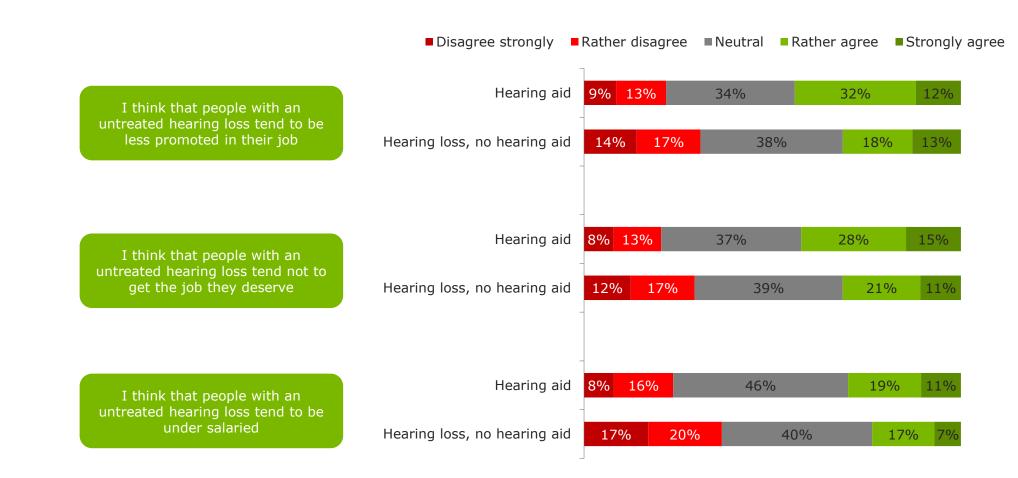
How useful are your hearing aids on your job?







Work competitiveness: People with hearing aids recognize that hearing aids increase the chance of hearing impaired to get promoted, to get the right job and to get more salary.



Base: Hearing loss, no hearing aid n=486/ hearing aid n=490



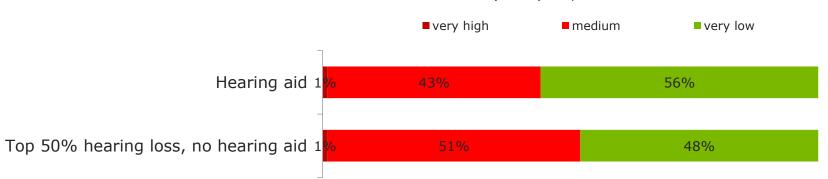


General health problems: Hearing aid owners have a lower risk of being depressed (PHQ-2 Screening) compared to impaired non-owners with comparable hearing loss (Top50% hearing loss group*).

Depression symptoms: PHQ-2 Screening: In the last 2 weeks:

• Little interest or pleasure

• Feeling down, depressed, hopeless



Probability of major depressive disorder

Base: hearing aid n=485 / top 50% HL, no hearing aid =143

*Construction of 6-groups: A factor analysis was performed to identify one factor "degree of hearing loss". The following questions were included in the factor:

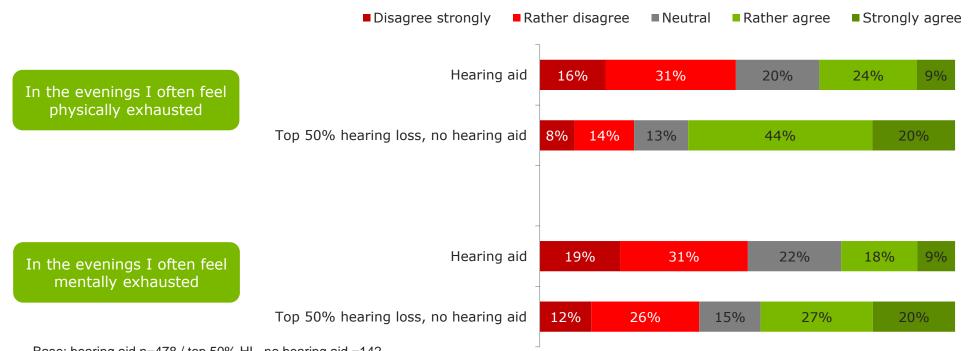
- Number of ears impaired (one or two)
- Stated hearing loss (Mild to Profound)
- Scores on 6 APHAB-EC like questions (Scaled 1-5)
- When NOT using a hearing aid, how difficult is it for you to follow conversations in the presence of noise

ightarrow People were segmented into 6 groups of same size (16.67% of all hearing impaired in the sample).





General health problems: Compared to impaired hearing aid nonowners with significant hearing loss (Top50% hearing loss group*), hearing aid owners feel less exhausted in the evenings



Base: hearing aid n=478 / top 50% HL, no hearing aid =142

*Construction of 6-groups: A factor analysis was performed to identify one factor "degree of hearing loss". The following questions were included in the factor:

- Number of ears impaired (one or two)
- Stated hearing loss (Mild to Profound)
- Scores on 6 APHAB-EC like questions (Scaled 1-5)
- When NOT using a hearing aid, how difficult is it for you to follow conversations in the presence of noise

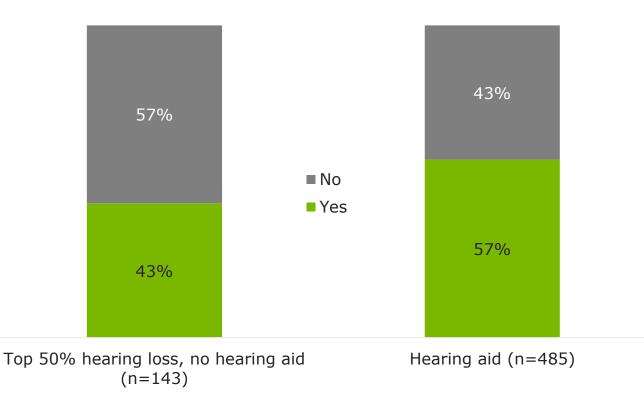
 \rightarrow People were segmented into 6 groups of same size (16.67% of all hearing impaired in the sample)





General health problems: Quality of sleep seems to improve if hearing impaired use hearing aids

Are you generally satisfied with the quality of your sleep?



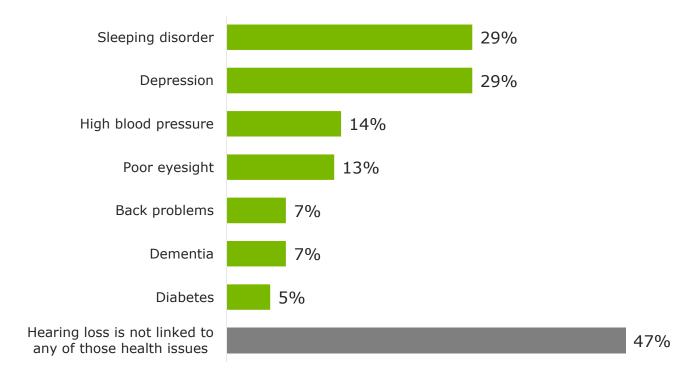






29% of all hearing impaired think that hearing loss could be linked to depression and/or sleeping disorder

Please tick all of the health issues below which you think could be linked to one's hearing loss.



Hearing impaired, n=1'301









3. Analysis of hearing aid owners







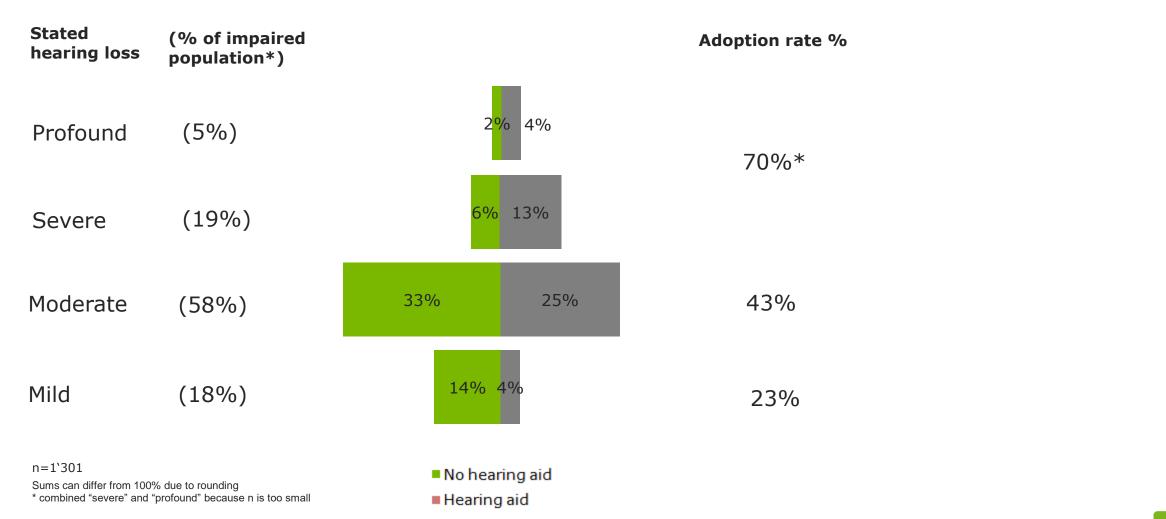
Hearing aid ownership, awareness of hearing loss before getting hearing aids, lifetime of hearing aids and usage





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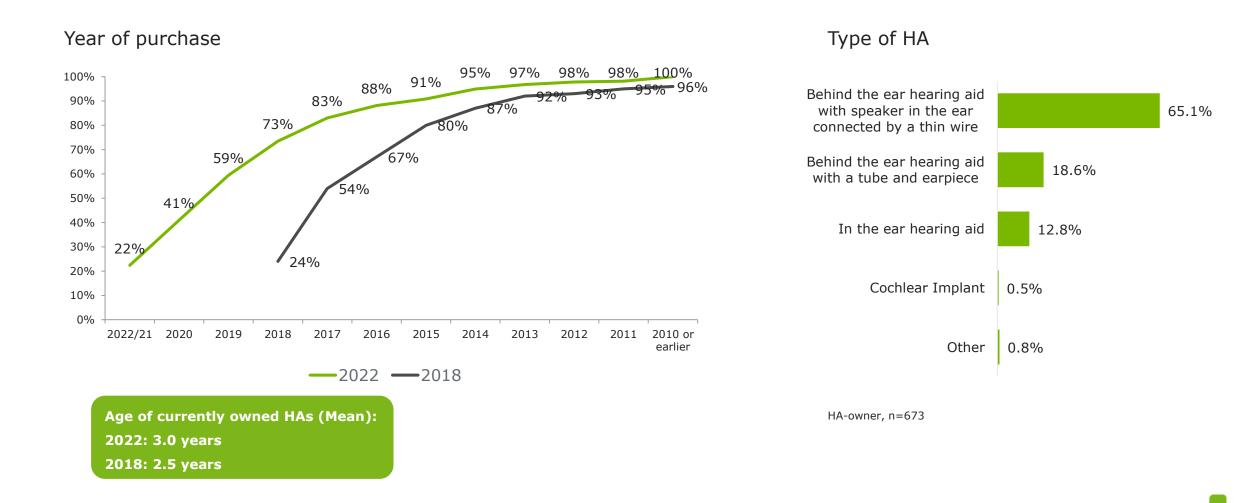
Low adoption rates within mild hearing loss







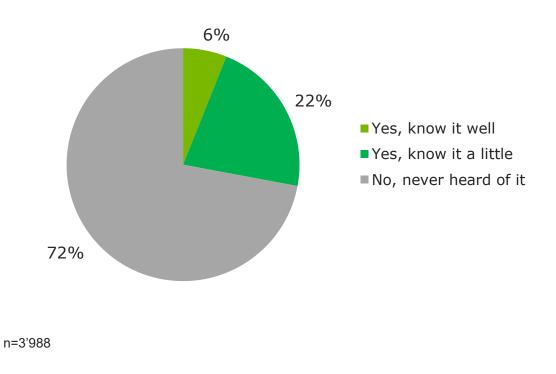
59% of the currently owned HAs were acquired in 2019 or later - RIC is the most often purchased type of HA.



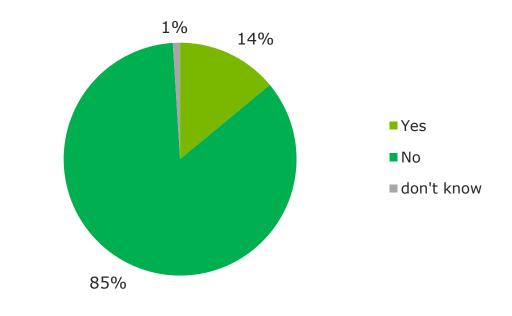


72% of the population in France have never heard of Cochlear Implants. 14% of the HA owners with severe/profound HL have been informed about CIs by a medical professional.

Do you know what a cochlear implant (CI) is?



Have you been informed about cochlear implants by a medical professional?



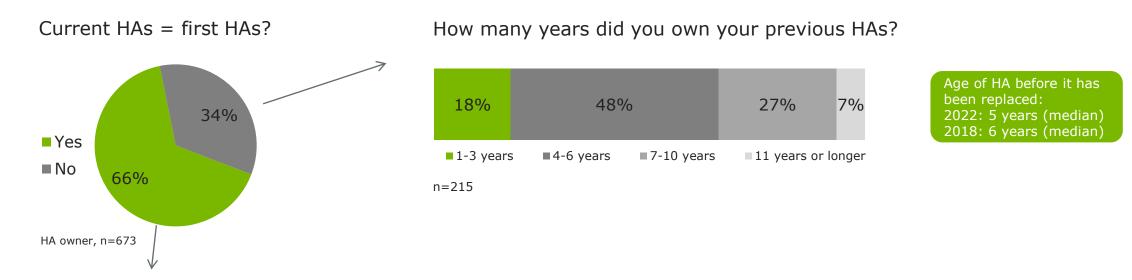
n=256 (HA owners with severe/profound HL)







Hearing aids are used for 5 years before they are being replaced. On average 3 years pass between becoming aware of the hearing loss and the purchase of hearing aids.



HA owners (1st HA):

Thinking back before you acquired your first hearing aid: How many years have passed since you became aware of your hearing loss until you acquired a hearing aid?

18%	25%)		26%	16%	16% 15%		
∎1 year	■2 years	∎3 ye	ears	■4-6 years	s more	than 6 yea	ars	

HA non owners:

How many years had passed since you became aware of your hearing loss?

15%	23%	16%	18%	28%
∎1 year	■2 years	■3 years	■4-6 years	more than 6 years
n=574				

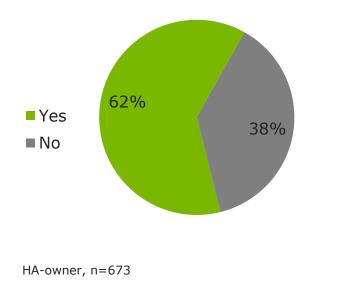
n=412





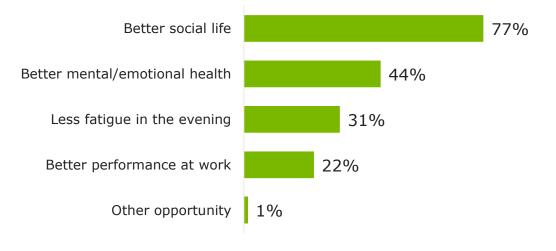
62% of all HA owners think they should have gotten their HAs sooner! Main reason is missing out on social life.

Thinking back before you obtained your first hearing aid(s): do you think, you should have gotten them sooner?



IF YES:

What are the reasons why you think you should have gotten your hearing aid(s) sooner? What are the opportunities you think you have missed because of this? Please tick all that apply



n=442

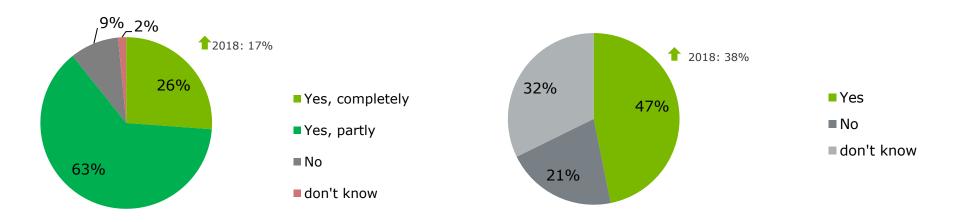




89% received 3rd party payment – share of fully reimbursed as well as knowledge about third party payments among non owners has increased since 2018!

Owners: Has your hearing aid been fully or partially paid for by a third party organization (insurance, government, etc.)?

Non-owners: Based on your current knowledge, would any part or all of your hearing aid(s) be paid for by a third party? (Insurance, Government, ...)



HA-owner, n=673

HA-non-owners, n=628

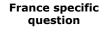




73% of the hearing impaired have heard of "100% Santé audiologie" and most of them are aware that HAs are fully reimbursed since January 2021.

A reform called '100% Santé' now offers improved reimbursement for hearing aids What do you think the 100% Santé reform with an out-of-pocket charge of $\in 0$. consists of? Have you ever heard of this reform? From January 1, 2021, hearing aids are fully reimbursed 70% 30 days trial before purchase 20% 16% 4 years warranty Follow-up services at least twice a year 15% 73% Wide choice of efficient and ergonomic hearing aids 13% Yes 9% Many possible functions (ex: bluetooth ...) No 27% 2% Other I don't know 15% n=988 (have heard of 100% Santé)

Hearing impaired, n=1'301





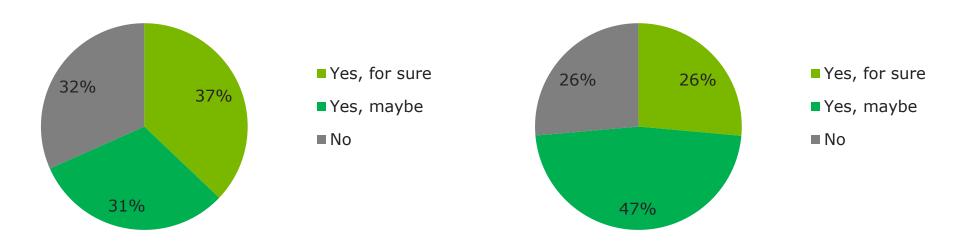




Assumed positive effect of '100% Santé' on HA purchase intention, both for current owners and non owners.

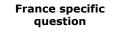
Owners: Will this reform encourage you to renew your hearing aids more quickly?

Non-owners: Do you plan to take advantage of '100% Santé' and get yourself hearing aids?



HA-owner, n=566

HA-non-owners, n=422

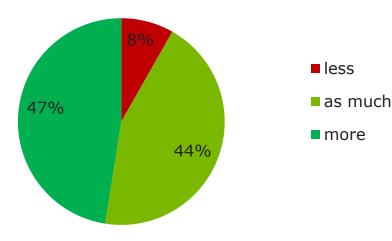






9 out of 10 hearing impaired think, that more advanced HAs should be reimbursed as much or even more than basic HAs (supported by 100% Santé).

Compared to basic hearing aids supported by 100% Santé, should insurance companies reimburse hearing aids with more advanced and more customizable technologies ...



Hearing impaired, n=1'301

France specific question





Better communication is by far the most important reason to wear hearing aids, followed by taking care of general health and access to free HAs. The new embarrassment due to masks is least important.

What is now, in order of importance, the reason for your decision to wear hearing aids? (RANKING: RANK 1 = most important, RANK 6 = least important)

The need to regain easy communication with others		44%	, D	24	4%	17%	8% 4%4%
The will to take care of your general health	19%	D	27%	19	9%	18%	10% 7%
Access to hearing care without out-of-pocket expenses	13%	13% 16% 17%		b 16	%	22%	16%
Pressure from the entourage	10%	14%	15%	19%		24%	18%
Prescription of treatment by a doctor	8%	14%	23%	2	4%	19%	12%
The new embarrassment due to masks	The new embarrassment due to masks 7% 5% 9% 15%		15%	21%	21%		
0 HA-owner, n=673	% 10% ■RAI		30% 40 ANK 2 ■RAN		60% IK 4 ■ R	70% 80%	90% 100%

France specific question

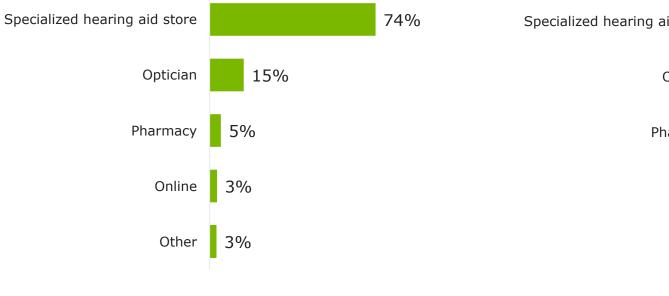




Specialized hearing aid store is by far the preferred place for obtaining hearing aids (both for owners and non owners).

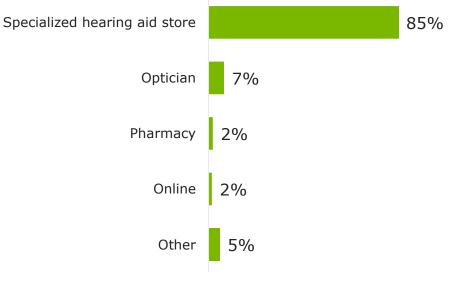
OWNERS:

Where was your most current hearing aid obtained?



NON OWNERS:

If you were to get hearing aids, where would you go?



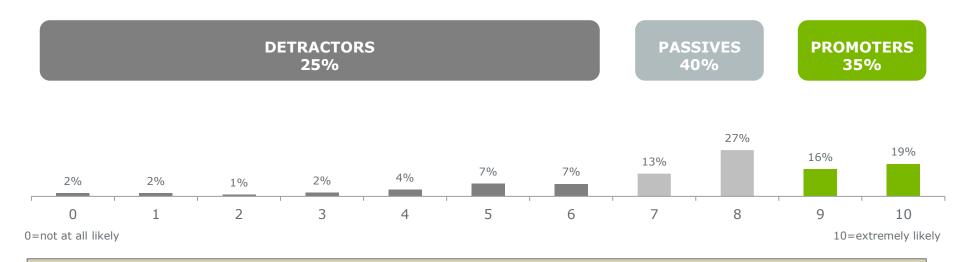
HA-non-owner, n=628





Recommendation intention of the place where the hearing aid(s) have been obtained is okay, with a positive NPS score of 10.

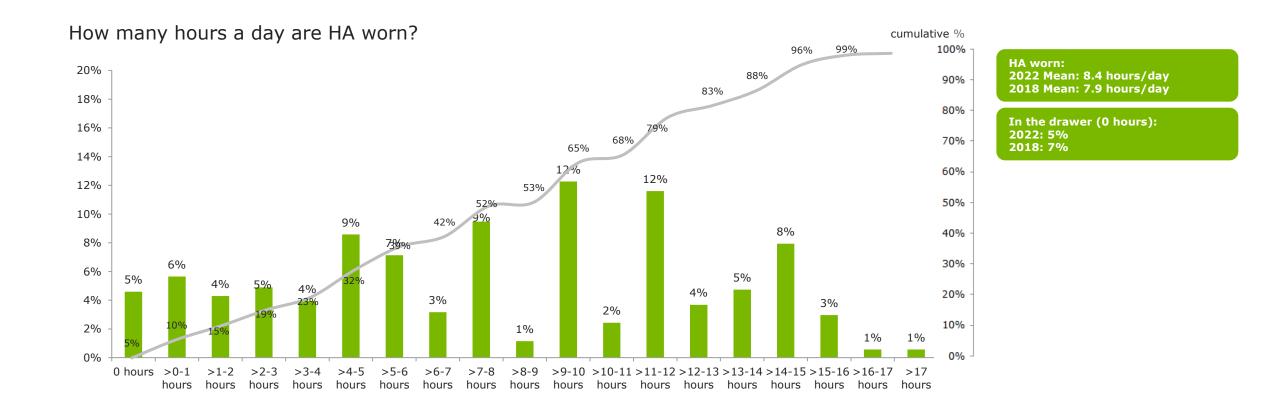
Considering your complete experience, how likely would you be to recommend the place where you obtained your hearing aids to a friend or colleague?



NPS = PROMOTERS - DETRACTORS = 10



On average, HAs are worn 8.4 hours a day

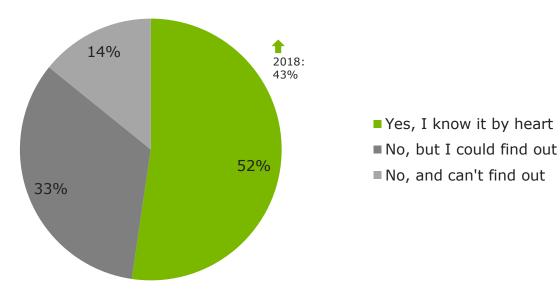






52% of today's hearing aid owners are aware of their hearing aid brand (brand awareness has increased since 2018).

Are you aware of the brand of your hearing aid(s)?







35% of the HA owners use a hearing aid app, 66% of those are satisfied with it.

Have you been informed by your hearing care professional about hearing aid apps? (HA owners, n=673)



Do you personally use apps for your hearing aids? (HA owners, n = 673)

35%		65%
	Yes	No

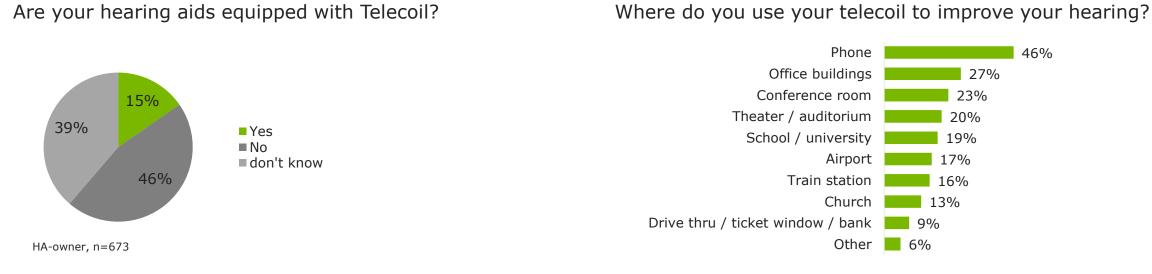
IF APPS USED (n=223):

Overall, how satisfied with the performance of your accessorie(s)?

5%	6%	13%	10%		15%			38	\$%	13%
■very d	lissatisfied	dissatisfied	somewhat dissati	sfied	neutral	som	ewhat satisfied	satisfied	■very satisfied	



15% of the HAs are (to the knowledge of the owners) equipped with Telecoil. Main usage of Telecoil with phone, in office buildings and conference rooms.



How often do you use the telecoil to improve your hearing?

14%	2	25%	39	9%		13%	10%
	never	■ rarely	<pre>occasionally</pre>	often	ver	ry often	

HA-owner (equipped with Telecoil), n=90

HA-owner (use Telecoil), n=79

How satisfied are you with the telecoil option?



■ very dissatisfied ■ dissatisfied ■ somewhat dissatisfied ■ neutral ■ somewhat satisfied ■ satisfied ■ very satisfied

HA-owner (use Telecoil), n=79



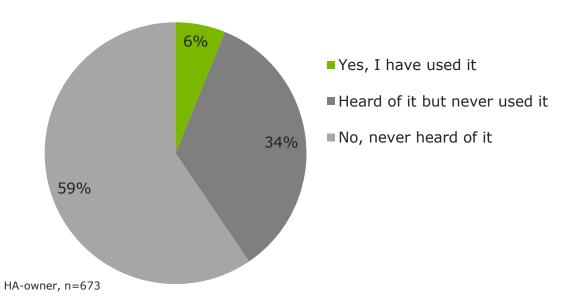






6% of the HA owners have already used remote fitting, 34% have at least heard of it, 59% have never heard of it.

Have you ever heard of <u>Remote fitting</u> for your hearing aids? (Remote fitting: enables your hearing care professional to fit and finetune hearing aids from a distance (in real-time via video chat via an app), so that you don't need to leave your house to get your hearing aids adjusted)









Satisfaction with hearing aids and drivers

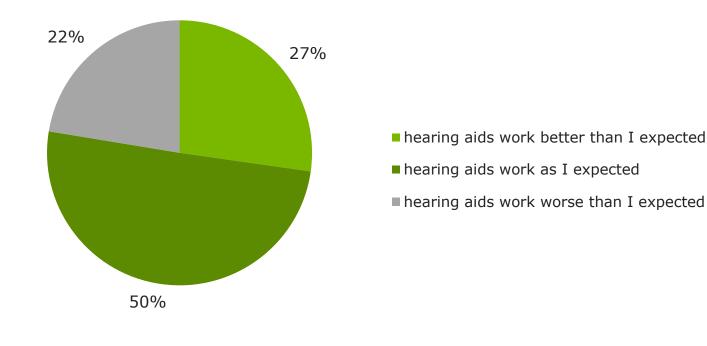






77% of the hearing aid owners say their hearing aid works better than or as expected

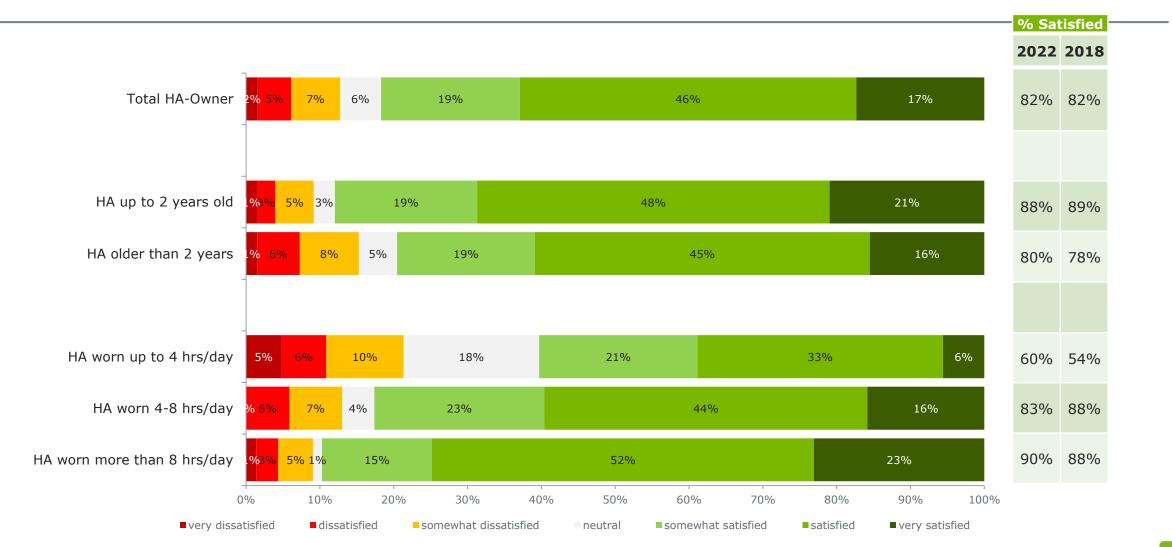
How have the expectations you had towards hearing aids before trying them on for the first time been met?





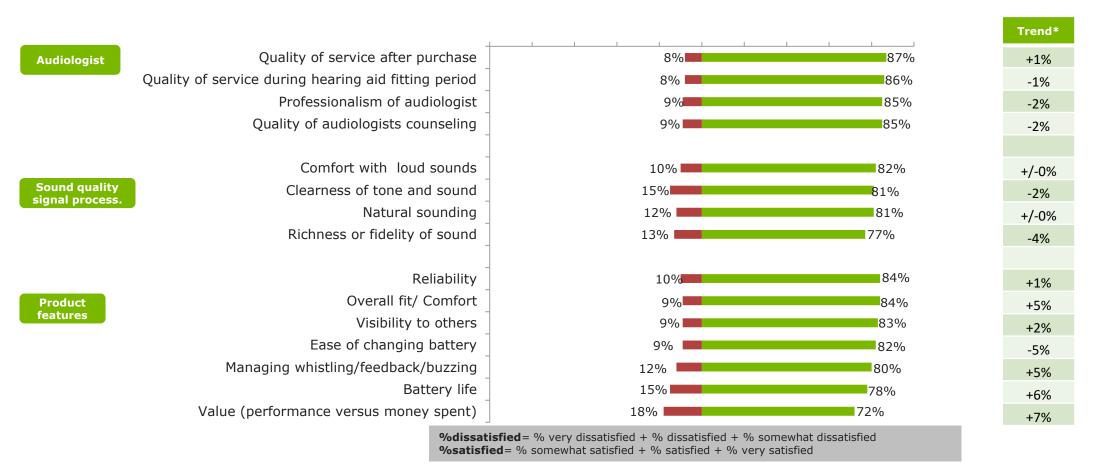


Overall satisfaction with HA: 82% of hearing aid owners are satisfied with their hearing aid(s)





Satisfaction with current hearing aids



*% of satisfied HA owners compared to 2018

dissatisfied satisfied





Satisfaction with current hearing aids

Listening situations

				Trend*
stening tuations	Conversation with one Person	11%	86%	-3%
luctions	At home with family members	10%	84%	-1%
	Listening to Music	9% -	83%	-1%
	Conversation in small groups	13%	82%	+/-0%
	On the telephone	13%	82%	+2%
	Outdoors	11%	82%	+2%
	Watching TV	15%	81%	-2%
	When talking to children	10%	81%	-1%
	When riding in a car	10%	80%	+2%
	In a store, when shopping	12%	79%	-1%
	Conversation in large groups	15%	79%	+2%
	At a movie theater	10%	76%	-1%
In a lar	ger lecture hall (e.g., theater, concert hall,	15%	76%	-1%
	Leisure activities	13%	75%	-2%
	Use in noisy situations	19%	75%	+7%
	In the workplace	11%	64%	-5%
In school	or a classroom (as an observer or student)	11% —	59%	-6%

%dissatisfied= % very dissatisfied + % dissatisfied + % somewhat dissatisfied **%satisfied**= % somewhat satisfied + % satisfied + % very satisfied

*% of satisfied HA owners compared to 2018

dissatisfied satisfied

HA-owner, n=673





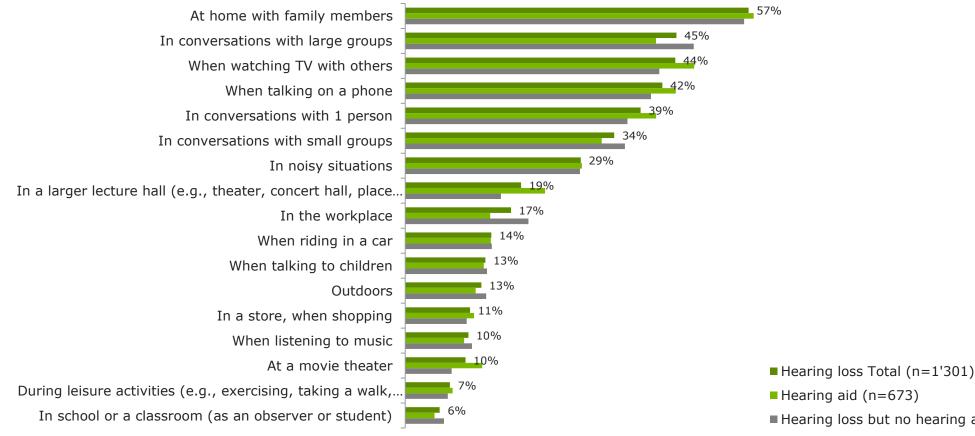


Factors influencing satisfaction with current HA: Sound quality/signal processing is most important for overall satisfaction with HA

		Influence on overall satisfaction with HA*
Audiologist	Quality of Audiologists counseling Quality of service during hearing aid fitting period Quality of service after purchase Professionalism of Audiologist	0.63 0.63 0.62 0.59
Sound quality signal process.	Clearness of tone and sound Richness or fidelity of sound Comfort with loud sounds Natural sounding	0.74 0.72 0.69 0.69
Product features	Reliability Overall fit/ Comfort Visibility to others Value (performance versus money spent) Managing whistling/feedback/buzzing Ease of changing battery Battery life	0.71 0.65 0.59 0.58 0.57 0.56 0.55

anovum Important listening situations

In which of these situations is it most important for you to hear well? (choose up to 5)



■ Hearing loss but no hearing aid (n=628)







Positive impact of hearing aids, quality of life







Significant positive impact of HAs on different aspects: Especially Communication effectiveness, social life, ability to participate in group activities and relationship at home improve with hearing aids.

Since you started using your hearing aid(s), please rate the changes you have experienced in each of the following areas, that you believe are due to your hearing aid(s).

Overall ability to communicate more effectively	4%	20%		55%		19%	
Social life	4%	29%		44%	44%		
Ability to participate in group activities	5%	27%		46%		19%	
Relationships at home	4%	31%		43%		20%	
Relationships at work	6%	33%		43%		16%	
Sense of independence	5%	37%	37% 41%				
Confidence in yourself	5%	38%		%	15%		
Success on the job	4%	39%	6	37%	6	18%	
Sense of safety	4%	40%	, 0	39	9%	15%	
Mental/emotional health	5%	4	3%		35%	15%	
Feelings about yourself	4%		46%		35%	13%	
Physical health	<mark>3%</mark>		49%		33%		
Mental ability	4%	4% 53%			28%		
C)%	10% 20%	30% 40% ∎a lot worse ∎v	50% 60% worse the same	70% 80%	90% 100% etter	



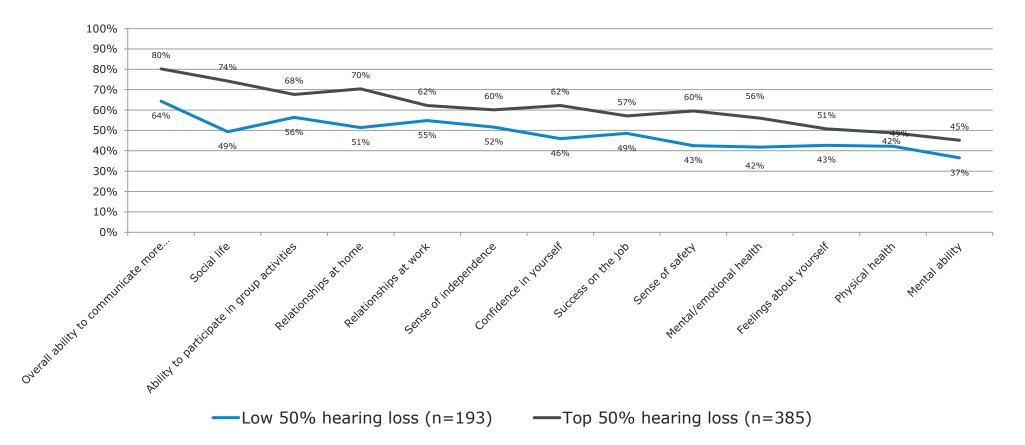
Page 63





Impact of HAs is perceived more positive by patients with a Top 50% hearing loss in all aspects

% of HA owners feeling better/a lot better

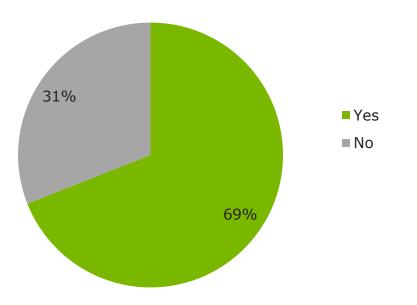






69% of the hearing aid owners feel more confident moving in a city since wearing hearing aids.

Since wearing a hearing aid, do you feel more confident moving in a city, e.g. because you hear traffic signals/vehicles approaching?

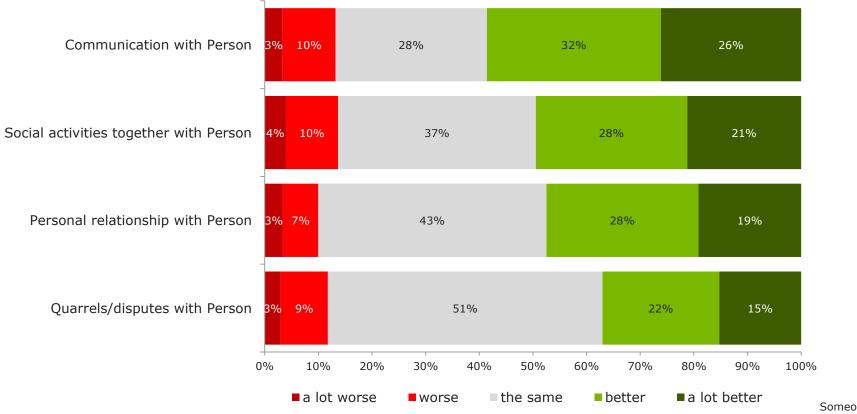






Also for other people in the household/relatives, the situation improves when the person with hearing loss starts wearing hearing aids

How did the following aspects change since person X is wearing hearing aids?



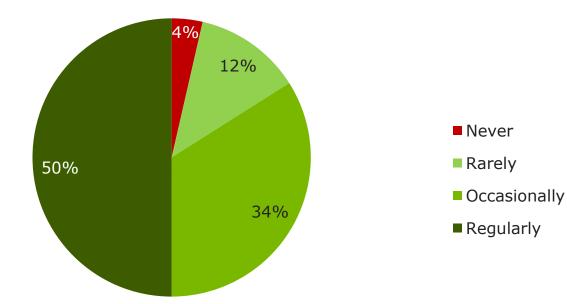
Someone in HH / parent has HA, n=542





96% of hearing aid owners declare that their hearing aids improve their quality of life at least sometimes

How often do your hearing aids improve your quality of life?









4. Analysis of hearing impaired non-owners







To analyse reasons of non-adoption we look at the Top 50% HL group, as the structure of hearing loss is more similar to that of HA owners

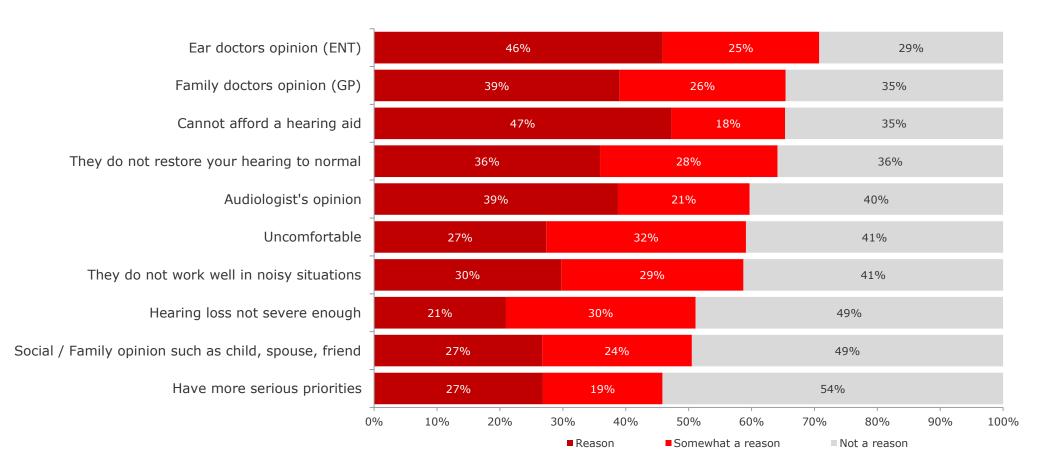
Hearing loss characteristics: Owners compared to non-owners

	HA Owner n=673			HA-Non-owner Low 50% HL n=312	Non-owner Top 50% HL n=202		
Ears impaired (stated)							
Unilateral loss	21%			47%	38%		
Bilateral loss	79%			53%	62%		
				More similar hearing loss-			
Perceived loss	1		←	structure	\rightarrow		
Mild		9%		31%		7%	
Moderate	54%			64%		59%	
Severe	29%			4%		26%	
Profound		8%		1%		8%	





Top 10 reasons for not having a hearing aid (I/II)





Less important reasons for not having a hearing aid (II/II)

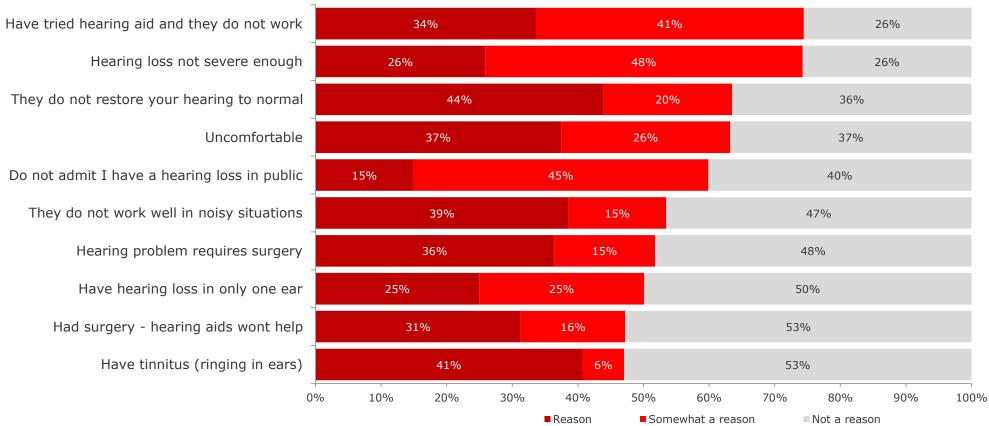
s 📃	18%		26%				56%				
)	27	%	15	%			58%				
d 📃	24%	D	18%		58%						
s	21%		20%		59%						
r 📃	21%	21% 19%					60%				
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s 📕	16%		19%		65%						
/	21%		12%			e	57%				
	18%	1	2%			70	%				
s]	13%	14%				73%	D				
5 	15%	8%				77%					
t 📃	13%	7%			79%						
0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	1000	
			Rea	son	Somewh	at a reason	= N	lot a reasor	ı		

Hear well enough in most situations Have tinnitus (ringing in ears) Would be embarrassed to wear a hearing aid Have hearing loss only with low frequency sounds Have hearing loss in only one ear Bad design

Another hearing aid owners opinion Have hearing loss only with high pitch sounds Do not admit I have a hearing loss in public Have not had hearing tested yet Have Sensor-neural hearing loss (nerve deafness) I have vision or dexterity problems Hearing problem requires surgery Have tried hearing aid and they do not work Do not know where to get hearing aids Had surgery - hearing aids wont help Do not trust Audiologist



Top 10 reasons for HA owners NOT using them



Hearing loss not severe enough They do not restore your hearing to normal Uncomfortable Do not admit I have a hearing loss in public They do not work well in noisy situations Hearing problem requires surgery Have hearing loss in only one ear Had surgery - hearing aids wont help Have tinnitus (ringing in ears)

Owners who don't use, n=29 (low sample!)





Social rejection because of hearing loss compared to the acceptance of hearing aids



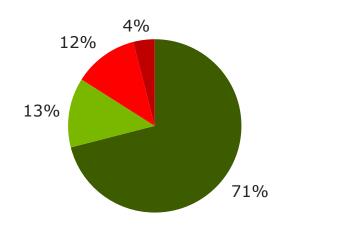




71% of hearing aid owners feel that people never make fun of or reject them because of their hearing aids. It is more likely somebody makes fun or rejects a hearing impaired without hearing aid.

Hearing aid owners:

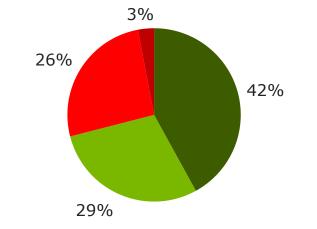
How often do you feel you are made fun of or rejected because you are wearing a hearing aid?





Hearing impaired non-owners:

How often do you feel you are made fun of or rejected because your hearing loss?







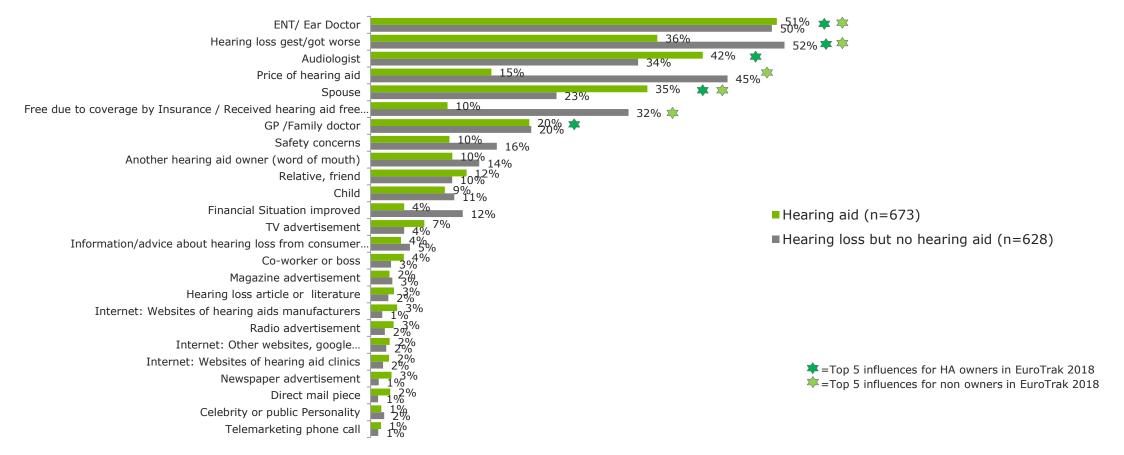


Most important triggers to buy



The most important influencing factors for getting hearing aids are ENT, worsening hearing loss, audiologists, spouse and GPs (+price, insurance coverage for the non owners).

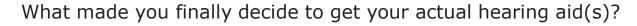
Owner: Thinking back to when you obtained your first hearing aid(s), what influenced you to obtain /purchase the hearing aid(s)? **Non-owner:** What do you think would influence you to obtain / purchase the hearing aid(s)?

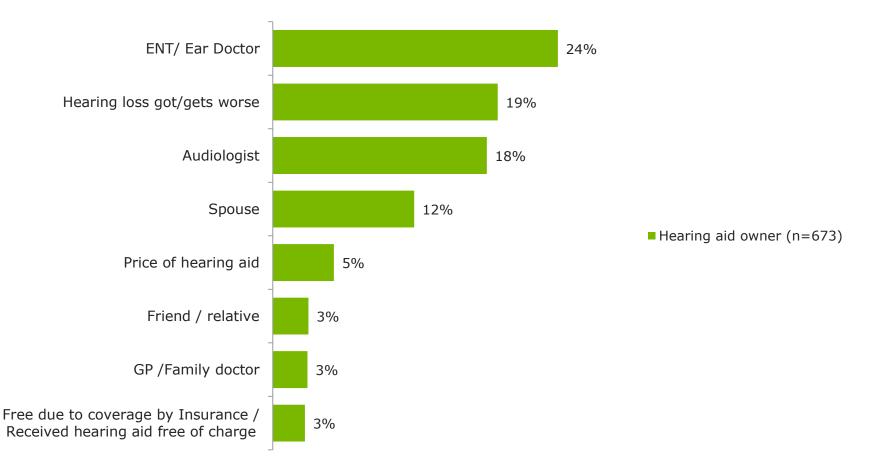






The most important trigger to buy a hearing aid is the ENT, followed by worsening hearing loss, audiologist and spouse.











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Demographics (1) Hearing instrument adoption rates and populations

	Count	Hearing difficulty	Hearing aid adoption rate % (Base=hearing impaired)	No hearing loss	Hearing loss but no hearing aid	Hearing aid
Gender						
Male	7′153	10.0%	45.9%	48.8%	50.3%	50.7%
Female	7′447	9.4%	45.5%	51.2%	49.7%	49.3%
Age						
1 - 14	2′665	2.1%	64.1%	19.8%	2.6%	5.5%
15 - 24	1′740	3.4%	55.7%	12.7%	3.5%	5.2%
25 - 34	1′701	5.2%	50.7%	12.2%	5.7%	7.0%
35 - 44	1′740	5.3%	34.9%	12.5%	7.8%	5.0%
45 - 54	1′892	8.9%	31.4%	13.1%	15.1%	8.2%
55 - 64	1′824	10.4%	35.4%	12.4%	16.1%	10.4%
65 - 74	1′639	18.0%	43.0%	10.2%	22.0%	19.7%
74+	1′397	33.0%	54.7%	7.1%	27.3%	39.1%
Type of household						
single household	1′669	15.6%	48.6%	10.7%	17.5%	19.7%
Couple, no kids	3′666	15.3%	46.6%	23.5%	39.2%	40.5%
Couple with kid(s)	6′742	5.0%	41.4%	48.5%	25.9%	21.8%
Single mom/dad with kid(s)	1′145	5.4%	37.0%	8.2%	5.1%	3.6%
Retirement home, hospital etc.	243	34.9%	60.0%	1.2%	4.4%	7.9%
Other	1′135	9.0%	41.5%	7.8%	7.8%	6.6%

Profiles: Categories add to 100%*





Demographics (2) Hearing instrument adoption rates and populations

				FIONE	s. Calegones aud to 1	00 /0
	Count	Hearing difficulty	Hearing aid adoption rate % (Base=hearing impaired)	No hearing loss	Hearing loss but no hearing aid	Hearing aid
Status						
Head of the household (alone or together with someone)	6′737	14.0%	46.1%	43.9%	66.4%	67.5%
The spouse of the head of the household	3′310	10.4%	49.7%	22.5%	22.5%	26.5%
Daughter/son of head of household	3′912	1.6%	36.8%	29.2%	5.3%	3.7%
Other person	641	9.3%	25.7%	4.4%	5.8%	2.4%
Employment						
Full time employed	5′274	7.1%	39.6%	47.1%	30.5%	24.4%
Part time employed	707	7.3%	49.8%	6.3%	3.5%	4.2%
Unemployed / not working	1′117	7.7%	36.9%	9.9%	7.2%	5.2%
Retired under a disability pension scheme (fully or partly)	319	14.5%	45.6%	2.6%	3.4%	3.5%
Early retired under an early retirement benefit scheme	328	20.5%	51.8%	2.5%	4.4%	5.7%
Retired (at the official retirement age)	2′982	23.6%	48.4%	21.9%	48.7%	55.8%
Student / pupil / in training	1′037	2.4%	31.5%	9.7%	2.3%	1.3%
Education						
Brevet	1′415	16.3%	48.6%	11.4%	15.9%	18.4%
CAP-BEP	2′535	14.6%	46.2%	20.8%	26.7%	28.0%
Baccalauréats	2′888	8.7%	40.0%	25.3%	20.2%	16.5%
BTS - DUT	1′507	9.3%	46.0%	13.1%	10.2%	10.6%
License (BAC+3)	1′295	9.3%	50.0%	11.3%	8.1%	9.9%
Master 1 et 2 - Diplôme d'Ingénieur	1′083	8.2%	49.1%	9.5%	6.1%	7.2%
Doctorat	232	12.6%	56.4%	2.0%	1.7%	2.7%
other	809	15.4%	33.5%	6.6%	11.1%	6.8%

Profiles: Categories add to 100%*





Sample size and random sample error: Rules of thumb

READ: At a sample size of n=500 and a value of 15% we would expect the real value in an interval +-3.1 around 15% - which means between 11.9% and 18.1% (Conservative assumption: 95% confidence level)

Sample size	Random sample error				
	Real value is within interval:				
	Level of proportion: 50%/50%	Level of proportion: 15%/85%			
50	+- 13.9	+- 9.9			
100	+- 9.8	+- 7.0			
250	+- 6.2	+- 4.4			
500	+- 4.4	+- 3.1			
1′000	+- 3.1	+- 2.2			
5′000	+- 1.4	+- 1.0			
10′000	+- 1.0	+- 0.7			

